

Quarter 2 Technical Appendix – Steps 2021/22

Well-being Objective 1: Cardiff is a great place to grow up

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
<p>Promote and fulfil children’s rights by:</p> <ul style="list-style-type: none"> • Achieving recognition as a Unicef Child Friendly City – which will include the development of a participation charter and framework – by December 2021; • Increasing the number of Cardiff schools that are designated as Rights Respecting Schools. 	Cllr Sarah Merry	Education & Lifelong Learning	<p>Cardiff is progressing to become the UK’s first Child Friendly City where all children and young people have an equal chance to thrive and reach their potential. Unicef assessment is due to take place in early summer 2022. Over the next six months, the Unicef assessment phase requires a suite of evidence to be collated to showcase sustainable change over time across the Child Friendly programme.</p> <p>The RRSA (Rights Respecting Schools Approach) forms a significant element of our Child Friendly Cardiff strategic goal 4 which has a focus on rights-based approach to education. There are currently:</p> <ul style="list-style-type: none"> • 47 Bronze Schools • 22 Silver Schools • 5 Gold Schools 	G	G		
<p>Ensure that all Cardiff schools are able to reopen safely and maintain safe learning environments for all pupils and staff, in line with the gradual lifting of Covid restrictions during 2021/22.</p>	Cllr Sarah Merry	Education & Lifelong Learning	<p>Cardiff Schools opened full-time in early September for all learners.</p> <p>Communication between the Local Authority; Test, Trace, Protect; schools; other Directorates; and Health partners has been strong. This includes support around Covid-19 restrictions, protocols for managing confirmed cases, testing, risk assessments and parental concerns. Maintaining safe learning environments for pupils and staff will continue to be a priority throughout the academic year.</p> <p>There have been instances where some year groups and classes have had to close as a result of staffing issues due to increased cases and isolation.</p>	G	A		

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<p>Produce a Cardiff Schools Recovery Plan by May 2021, including focused action to:</p> <ul style="list-style-type: none"> Support pupils to re-engage with school life, including a summer programme of city-wide activities; Address any safeguarding, emotional or mental health concerns; Deliver catch-up strategies, for example accelerated learning programmes and extra-curricular activities, with a focus on vulnerable children and young people. 	Cllr Sarah Merry	Education & Lifelong Learning	<p>Proposals to deliver a Child Friendly Recovery were approved by Cabinet in May 2021 as part of the Capital Ambition: Recovery and Renewal Programme.</p> <p>The Local Authority delivered the ‘Summer of Smiles’ re-engagement and well-being programme for children and young people over the summer holidays, including targeted activities for vulnerable learners. Attendance was over 20,000 across the festival. The festival comprised of two key elements</p> <ul style="list-style-type: none"> Community programme of local activities and experiences: 550+ sessions, 50+ partners City centre programme (City Hall lawn site, Churchill Way & Cardiff Bay): 38 sessions, 18 partners, 10,000 attendance <p>With a focus on the most vulnerable children and young people across the city, the Children and Young People Recovery Board has been established to ensure joined-up governance to oversee four key programmes of work:</p> <ul style="list-style-type: none"> Business Intelligence and Information Management Integrated Youth Support Services Tackling Youth Violence and Exploitation Locality Based Services/ Community Focused Schools <p>The RRRS (Recruit, Recover, Raise Standards) Accelerated Learning Programme review of impact and to build on lessons learned has been delayed until Q4.</p>	G	G		
<p>Develop and deliver a sustainable, quality approach to blended learning, that enables all children and young people to access education and learning, both within and outside of school, and grow as</p>	Cllr Sarah Merry	Education & Lifelong Learning	<p>The Local Authority is continuing to invest in digital devices and infrastructure. All learners that did not previously have access to Wi-Fi connectivity away from school have been provided with access, with support being given to those who are working from home as a result of Covid-19.</p>	G	G		

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confident 'independent learners', building on the lessons learnt from the pandemic.			Continued support has been provided to schools since their return in September from the Local Authority and Central South Consortium Improvement Partners in response to pupils and staff having to isolate because of Covid-19.				
Support the health and well-being of the education workforce as schools reopen and work towards the implementation of a new Workforce Development Strategy by March 2022, to take forward the goals set out in the Cardiff 2030 Vision.	Cllr Sarah Merry	Education & Lifelong Learning	<p>Protecting the health and well-being of the education workforce has and will continue to be a priority.</p> <p>The Local Covid-19 Infection Control Decision Framework has been published to enable schools to tailor some interventions to reflect the level of risk identified locally.</p> <p>It is for leaders and staff in:</p> <ul style="list-style-type: none"> • Primary schools • Secondary schools (including sixth forms) • Special schools, special post-16 providers • Infant, junior and middle schools • Pupil Referral Units • Boarding schools • Independent schools <p>There have been instances where some year groups and classes have had to close as a result of staffing issues due to increased cases and isolation.</p> <p>The Local Authority is working closely with HR colleagues and schools around sickness.</p>	A	A		
Increase the level of support available to young people to help secure and maintain a positive destination in education, employment or training post-16, whilst also helping to mitigate the impact of the emerging economic crisis and the negative	Cllr Sarah Merry & Cllr Graham Hinchey	Education & Lifelong Learning, and Economic Development	<p>Economic Development Update (Green)</p> <p>The Council continues to take on new members and a number of new investment projects, such as BBC Works, have been keen to utilise the Cardiff Commitment as they see the benefit of connecting with local schools. The initiative is also looking to work with local sector clusters such as creative and compound semi</p>	G	G		

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<p>effects of disrupted education in examination years, by utilising the Cardiff Commitment partnership to:</p> <ul style="list-style-type: none"> • Improve the accessibility and range of post-16 learning pathways; • Increase the levels of youth work support and mentoring available to the most vulnerable young people; • Co-ordinate a Cardiff approach to the UK Kickstart traineeship programme. 			<p>conductors to help raise debating skills in schools in south Cardiff. This initiative has already commenced with a pilot in Fitzalan School and Cantonian High School focussing on the fin tech sector.</p> <p>The Cardiff Commitment has over 300 organisations engaged with the initiative to date, with 6 companies pledging over the summer including Knight Frank, Hytech Detailers and J.G. Hale. The Cardiff Commitment has also developed 'Business Forums' in 5 secondary schools in Cardiff. The virtual 'Open Your Eyes Week' that took place in June saw 175 classes of year 5 and 6 children (over 5,000 children!) receive virtual talks from a wide range of organisations – 10 in total.</p> <p>Education Update (Green)</p> <p>The post-16 learning pathways platform is on course to be completed by January 2022.</p> <p>The Youth Service have, following consultation with young people, continued to deliver a range of wellbeing projects funded by the Youth Support Grant. The pandemic has meant adjustments to delivery, usually online through social media or via live chat. This is being supported by Youth Mentors for young people on case.</p> <ul style="list-style-type: none"> • Gaming club for socially-isolated young people to develop friendship and support networks identified via the Early Help Family Advice Service. This has been developed within each neighbourhood area. • Inner strength programme working with young girls promoting emotional health and wellbeing through physical exercise in partnership with schools and Cardiff Metropolitan University. • Education other than at school (EOTAS) emotional health support – individual grant-funded initiatives that enable the engagement of those identified as most vulnerable from the 				

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			<p>EOTAS cohort working with the Youth Justice Service (where appropriate), the Education Welfare Service and commissioned providers via education services.</p> <ul style="list-style-type: none"> Fighting fit – Boxing engagement to support emotional health and support wellbeing alongside schools and hostels. 168 individual young people engaged. 134 young people sustaining attendance (six sessions). 119 young people with improved emotional health and wellbeing. 119 young people with improved resilience. 89% with improved emotional health and resilience. <p>The Kickstart traineeship programme is underway with opportunities and advice available to young people aged 16-24.</p>				
<p>Introduce pre-16 mentoring capacity for Children Looked After to support education recovery and progression, and continue to forge links with the Bright Start programme for care leavers.</p>	<p>Cllr Sarah Merry & Cllr Graham Hinchey</p>	<p>Education & Lifelong Learning, and Adult Services, Housing & Communities</p>	<p>Education Update (Green) Three Youth Mentors have been appointed to support Children Looked After.</p> <p>In partnership with Children’s Services, the Education Directorate will review joint systems and processes around the Brighter Futures panel and the discussion about education at the earliest opportunity when a child is moving out of county.</p> <p>Adult Services, Housing & Communities Update (Green) Regular meetings have been set up between the Bright Futures Co-ordinator and Looked After Children Co-ordinator to gather information on the destinations of care-experienced young people who have recently left Year 11. It has been agreed that:</p> <ul style="list-style-type: none"> The team will update the young person’s status on Care First if they are in employment, education or training. 	<p>G</p>	<p>G</p>		

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			<ul style="list-style-type: none"> Bright Futures Mentors will pick up young people who are not in employment, education or training. Regular monthly panel meeting arranged to discuss any concerns and share information on 16 year old care-experienced young people. <p>Seven referrals were sent over from them following the first meeting in October.</p>				
<p>Deliver the new schemes in accordance with the Band B 21st Century School Programme of school investment between April 2019 and 2026 to:</p> <ul style="list-style-type: none"> Increase the number of school places available; Improve the condition of school buildings; Improve the teaching and learning environment; Reshape and enhance specialist provision for pupils with additional learning needs. 	<p>Cllr Sarah Merry</p>	<p>Education & Lifelong Learning</p>	<p>Delivery of the new Band B schemes in accordance with the programme is underway following delays as a result of the pandemic. The programme is significant in value (£284m) and complex, spanning the work of directorates and requiring significant capacity including:</p> <ul style="list-style-type: none"> Fitzalan is developing well on site. In September 2021 the enabling works that includes pitches, the dome relocation and changing rooms was successfully handed over. The project is on track to be complete by Easter 2023. Engagement for Fairwater campus to encourage community input into the development of design briefs for their facilities is complete. <p>The overall quantum of places is sufficient to meet demand for places across the Local Authority in both Welsh-medium and English-medium, in primary and secondary. Some schools have demand in excess of supply with catchment changes supported by infrastructure investments identified to address these included within the Band B programme. All entitled pupils can access places across the statutory age range.</p> <p>There is an evident increase in demand for provision for pupils with Additional Learning Needs (ALN). The Council brought forward a</p>	<p>A</p>	<p>A</p>		

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			<p>strategic proposal to Cabinet in October 2021 for an additional 467 places. Further provision is also under review to increase provision ahead of Band B.</p> <p>There is an ongoing shortage of construction materials due to Covid-19 and Brexit which has had an impact on the asset improvement programme. The Council is bulk-purchasing materials and considering backup supplies. Medium term cost increases will be mitigated by robust planning and prioritisation.</p>				
Begin to develop a strategic framework for the future prioritisation of 21st Century School and Local Development Plan investment.	Cllr Sarah Merry	Education & Lifelong Learning	The Welsh Education Strategic Plan (WESP) and ALN provision paper have been considered by Cabinet. Other plans are under development to consider the change of birth rates	G	G		
Develop a ten-year Welsh Education Strategic Plan (WESP) in line with Cymraeg 2050: Welsh Language Strategy.	Cllr Sarah Merry	Education & Lifelong Learning	<p>The draft WESP 2022-32 was submitted to Cabinet on 14th October 2021.</p> <p>To deliver the WESP, the Council will increase co-ordination capacity and work closely with partners to address key challenges, such as workforce development.</p>	G	G		
Deliver up to eight new primary schools and two new secondary schools by 2030 through the Local Development Plan in line with any Section 106 agreements and statutory approvals.	Cllr Sarah Merry	Education & Lifelong Learning	Plasdŵr and M4 Junction 33 outline specifications have been agreed, with phase two set begin before the end of 2021.	G	G		
Deliver enhancements to the school estate through a two-year programme of asset renewal and target investment in schools that require priority action by March 2022.	Cllr Sarah Merry	Education & Lifelong Learning, and Economic Development	<p>Economic Development Update (Green) The 2021/22 Asset Renewal programme is being delivered as planned. Attention being paid to rising costs due to market conditions.</p> <p>Education Update (Amber) The wider school estate has been subject to underinvestment, but significant improvements are being made to develop a long-term</p>	A	A		

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			programme of work, which will allow more strategic procurement. A comprehensive asset investment plan is in place to spend circa £20m on condition and suitability priorities over the next two financial years.				
<p>Invest in digital infrastructure, equipment and new learning technologies for schools and learners in line with the Schools ICT strategy and Welsh Government digital best practice:</p> <ul style="list-style-type: none"> • Complete the refresh of the Wi-Fi infrastructure in every school in the city by September 2021; • Continue to improve the pupil-to-ICT device ratio in all schools to achieve the long-term aspiration of one device for every pupil in every Cardiff school; • Complete a refresh of all audio-visual equipment in all school classrooms by September 2024; • Ensure that every pupil has access to appropriate Wi-Fi connectivity away from school by working with Welsh Government and the telecommunications companies to continue to provide mobile Wi-Fi solutions to those pupils requiring support. 	Cllr Sarah Merry	Education & Lifelong Learning	<p>Education technology upgrades in Primary, Special and Nursery schools have been completed by September 2021.</p> <p>Secondary schools are due to be complete by March 2022.</p>	G	G		
<p>Improve outcomes for children and young people with additional learning needs through successful implementation of the Additional Learning Needs Transformation Programme by 2024.</p>	Cllr Sarah Merry	Education & Lifelong Learning	<p>Well-developed multi-agency processes are in place to identify and assess children and young people with additional learning needs (ALN), and to create appropriately resourced individual development plans (IDPs).</p> <ul style="list-style-type: none"> • Good progress is being made to prepare for ALN Reform. 	A	A		

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			<ul style="list-style-type: none"> 98% of Cardiff schools have completed readiness audits and are working together in ALN Clusters. Good progress is being made to pilot Person-Centred Planning approaches and IDPs, especially in the early years, in readiness for implementation of the ALN Code. 				
<p>Support Cardiff schools to work towards the introduction of the Curriculum For Wales 2022, with implementation for nursery through to Year 7 by September 2022, and for all remaining year groups in the period up to 2026.</p>	<p>Cllr Sarah Merry</p>	<p>Education & Lifelong Learning</p>	<p>Schools have been encouraged to start implementing the new curriculum from September 2022, but have been provided with flexibility taking into account challenges faced as we continue to manage the pandemic and with ongoing operational issues caused as a result.</p> <p>The Central South Consortium (CSC) undertook a survey in the summer term to review schools' readiness for Curriculum Reform. The next steps are:</p> <ul style="list-style-type: none"> The CSC Strategic Lead and Associate Advisers for curriculum will continue to work with the CSC school improvement team to visit schools in Cardiff to capture examples of practice to share regionally and nationally. Schools in Cardiff identified as less fully advanced will receive focussed, targeted support in their journey to curriculum roll-out. CSC officers will work with regional colleagues, Estyn, Trade Unions and Welsh Government to agree the system's expectations of schools and reporting arrangements. Further development of the CSC website and the new CSC Curriculum for Wales website to ensure that all information, guidance, resources and professional learning to support schools in the journey to curriculum roll-out is easily accessible and available. This will include sharing of school practice. Professional learning continues to be a priority at both a regional and national level. 	<p>A</p>	<p>A</p>		

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			<ul style="list-style-type: none"> The CSC team will continue to work with stakeholders to identify needs and use this to inform the professional learning offer. <p>A cross-regional project is being developed of working parties of practitioners to co-construct models of high-level curriculum design. Cardiff schools will be invited to apply to participate in the project.</p>				
Develop an interim Performance and Evaluation Framework for education in Cardiff that takes account of the national changes to school accountability and assessment arrangements by September 2021.	Cllr Sarah Merry	Education & Lifelong Learning	<p>As part of 'Education in Wales: Our national mission', work is in progress with the development of a new Evaluation, Improvement and Accountability Framework. The outcome from this work will help to determine what data and information will be required at all levels in the school education system.</p> <p>The Local Authority and the Consortium have good systems and procedures for understanding, challenging and supporting all schools.</p> <p>The Estyn inspection profile is good. There are currently three schools in an Estyn category – one primary, one secondary and one special.</p> <p>The Local Authority Education Service is due to be inspected by Estyn in November 2021.</p>	A	A		
Deliver an integrated model of Youth Support Services, built on high-quality youth work, to remove barriers to engagement and participation by March 2022.	Cllr Sarah Merry	Education & Lifelong Learning	<p>Two resilience officers have been placed and are providing support for pre- and post-16 teams to develop resource to support their interventions with young people. Some of this work has helped to develop engagement activities and opportunities online.</p> <p>During lockdown many young people found themselves isolated and unable to care for some of their most basic needs. Food parcels were delivered but many young people identified some other</p>	G	A		

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			<p>requirements such as shower gel or deodorant. From this discussion a separate gift box set has been developed.</p> <ul style="list-style-type: none"> 8 partners/ providers with an improved understanding of resilience. 60 young people attending projects with improved resilience. 30 curriculum resources created and utilised. 8 workshops for partners. <p>Online resource are being developed using the Padlet platform – www.cardiffyouthservices.wales</p>				
<p>Continue to deliver the ambitions of the Cardiff Commitment to support children and young people to access careers and work-related experience, with a focus in 2021/22 upon:</p> <ul style="list-style-type: none"> Delivering the Experiences of Work programme in three secondary school clusters, with a focus on regional economic growth sectors; Opening up increased social value opportunities; Delivering industry and higher education projects linked to the curriculum with schools. 	Cllr Sarah Merry	Education & Lifelong Learning	<p>217 organisations have been engaged to date to support the Cardiff Commitment initiative from the public, private and third sectors.</p> <p>Cardiff University, Cardiff Metropolitan University and the Open University are all committing to curriculum engagement activities.</p> <p>The Virtual Work Experience pilot ‘Jobs for The Future’ was delivered in July.</p> <p>The introduction of the Social Value Portal and Themes, Outcomes, Measures (TOMs) will advance the way in which the Local Authority captures and assesses social value commitments in goods and services tenders. The Cardiff Commitment will continue to work in partnership with commissioning and procurement services to ensure social value commitments provide meaningful outcomes for children and young people and support ambition, opportunities, skills and progression into education, employment and training.</p>	G	G		
<p>Develop and embed an approach for Community-Focused Schools to enhance the relationship between schools and communities, with a focus on supporting</p>	Cllr Sarah Merry	Education & Lifelong Learning	<p>A formalised approach for Community-Focused Schools is ongoing. This is a significant piece of work that requires the input of a range of stakeholders and has been delayed as a result of competing</p>	A	A		

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the continued learning and well-being of vulnerable children and families.			<p>priorities and taking into account operational challenges faced as a result of Covid-19.</p> <p>A key focus to the approach to developing 21st Century Schools is to make sure that schools are at the heart of their communities.</p> <p>Progress is being made in the development of locality-based services with Children's Services.</p>				
Deliver the 'Passport to the City' model with the Children's University and Cardiff University to open up extra-curricular activities to all children and young people in Cardiff by September 2022.	Cllr Sarah Merry	Education & Lifelong Learning	<p>The Local Authority is developing Wales's first Children's University in Cardiff. Children's Universities encourage 5-14 year olds to challenge themselves, to try new experiences, to develop new interests and acquire new skills.</p> <p>A pilot was completed in June 2021 with phased roll-out starting from October half-term.</p>	G	G		
Enable all young people – who are known to social services – to play an active and central role in planning for their transition to adulthood during the year.	Cllr Graham Hinchey	Children's Services	<p>Engagement with staff and stakeholders to help shape the transition process has commenced.</p> <p>This step is rated amber as it is recognised that a full review of progress to date is required, and work in this area needs to be widened to ensure the inclusion of care leavers with Additional Learning Needs.</p>	G	A		
<p>Support mental health and emotional well-being for children and young people by working in partnership to deliver an integrated approach to emotional and mental health support by:</p> <ul style="list-style-type: none"> Working with the Cardiff and Vale University Health Board (UHB) to continue to develop trusted referral pathways from Early Help teams into the proposed NHS Single Point of 	Cllr Sarah Merry & Cllr Graham Hinchey	Education & Lifelong Learning, and Adult Services, Housing & Communities	<p>Education Update (Amber) <u>Children and young people's mental health resilience project</u> Since October 2019 the Resilience Project has achieved the following:</p> <ul style="list-style-type: none"> Education staff requested support for 181 children and young people, who received a professional consultation. 177 families have been supported through direct intervention (Resilience Project and through other health teams). 938 education staff including school nurses received training. 	A	A		

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<p>Access Emotional and Mental Health Hub by January 2022;</p> <ul style="list-style-type: none"> Working with the Cardiff and Vale UHB to refine the role of the Primary Mental Health Specialists to ensure that children and young people access the right specialist emotional and mental support when these needs are first identified; Promoting consistent whole school approaches to well-being through Thrive and Nurture approaches; Delivering emotional and mental health support for young people through Youth Worker intervention. 			<ul style="list-style-type: none"> 45 resources developed for educators, parents/ carers and children and young people. 13 YouTube resources produced that have been watched 2,468 times. 33% of children and young people receiving a consultation or formulation for the Resilience Project indicated a key theme of the request related to a developmental trauma. <p><u>Youth Service</u></p> <p>The Youth Service have, following consultation with young people, continued to deliver a range of wellbeing projects funded by the Youth Support Grant. The pandemic has meant adjustments to delivery, usually online through social media or via live chat. This is being supported by Youth Mentors for young people on case.</p> <ul style="list-style-type: none"> Gaming club for socially-isolated young people to develop friendship and support networks identified via the Early Help Family Advice Service. This has been developed within each neighbourhood area. Inner strength programme working with young girls promoting emotional health and wellbeing through physical exercise in partnership with schools and Cardiff Metropolitan University. Education other than at school (EOTAS) emotional health support – individual grant-funded initiatives that enable the engagement of those identified as most vulnerable from the EOTAS cohort working with the Youth Justice Service (where appropriate), the Education Welfare Service and commissioned providers via education services. Fighting fit – Boxing engagement to support emotional health and support wellbeing alongside schools and hostels. <ul style="list-style-type: none"> 168 individual young people engaged. 134 young people sustaining attendance (six sessions). 				

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			<ul style="list-style-type: none"> • 119 young people with improved emotional health and wellbeing. • 119 young people with improved resilience. • 89% with improved emotional health and resilience. <p>Adult Services, Housing & Communities Update (Green) An Early Help Training Needs Analysis was sent out to internal and external working partners to complete in early September. This survey is live until 1st October and the results will feed into a training planner which is being developed for November 2021-March 2022. We anticipate that this will identify training needs around the mental health needs of children and young people.</p> <p>The service undertook an audit of all Mental Health training courses currently delivered through the Early Help Workforce Development Team, as well as conducting some exploratory work with training providers on other Mental Health training we could commission. This was fed back to an Early Help Mental Health Pathways meeting on 15th September.</p> <p>A service wide Emotional and Mental Health group has been established, chaired by the Operational Manager, to review internal and external pathways for working with C & YP who self-harm or who have attempted suicide. This quarter, Family Help and Cardiff Parenting have reviewed internal EMH pathways and work is being completed together, to establish and improve our pathways to respond to need.</p> <p>Any EMH development work of the service is being fed into the regional Emotional Health and Wellbeing workshops. The Operational Manager has also contributed to the Regional NEST Readiest Review.</p>				

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			<p>The Family Gateway and Early Help Manager is a representative on the Whole School Approach working group and is actively participating in discussions about appropriate referral pathways.</p> <p>Cardiff Parenting team is working with the Resilience Project within Education to develop and co-deliver a DDP programme – a trauma-informed attachment group for parents (which was previously only available to Children Looked After).</p>				
<p>Ensure that the support requirements of vulnerable young people are identified early and responded to by:</p> <ul style="list-style-type: none"> • Strengthening the application of Vulnerability Assessment Profiling to include integration with Youth Justice Service caseloads; • Adopting the joint Education and Children’s Services Adolescent Strategy; • Ensuring equitable and inclusive access to education for all, through the delivery of the EOTAS Improvement and Ensuring Access Plans; • Implementing the Early Help referral pathway into the Violence Prevention Service and assess its effectiveness in preventing children and young people’s involvement in violence through early intervention and prevention; • Participating in the mapping, design and implementation of the Early Help 	<p>Cllr Sarah Merry & Cllr Graham Hinchey</p>	<p>Education & Lifelong Learning, Children’s Services and Adult Services, Housing & Communities</p>	<p>Children’s Services Update (Amber) A post is to be created to complement the work of the Youth Justice Service (YJS) Education Worker and create more joined-up working between YJS and Education</p> <p>Education Update (Amber) <u>Adopting the joint Education and Children’s Services Adolescent Strategy</u> The Adolescent Strategy is now the ‘Young People’s Views on Safeguarding’ document; it is due to be launched during National Safeguarding Week in November. <u>Ensuring equitable and inclusive access to education for all, through the delivery of the EOTAS Improvement and Ensuring Access Plans</u> Significant progress has been made in the tracking of EOTAS (Educated other than at school) learners and quality assurance provision. However, some schools are commissioning alternative curriculum arrangements which need to be reviewed alongside Step 3 and 4 provision (school-based provision to support learners who are having trouble accessing education).</p> <p>Adult Services, Housing & Communities Update (Green)</p>	<p>A</p>	<p>A</p>		

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<p>element of the Vulnerability Change Project led by South Wales Police;</p> <ul style="list-style-type: none"> Strengthening the relationship between the Early Help teams and the Youth Justice Service, through developing a clear referral pathway and identifying opportunities for joint working. 			<p>Cardiff Parenting representatives and the Family Gateway Team Leader have attended a Youth Justice Service (YJS) team meeting to share information about Early Help (EH) services and referral pathways. In turn the YJS Operational Manager attended an EH Operational Group meeting to share information about the YJS service.</p> <p>Updated prevention criteria for the YJS is required in order to progress this work.</p> <p>A meeting has been scheduled for October between the Cardiff Parenting Service Manager and YJS Operational Manager to start the process of including YJS in 'Thinking Together' Conversations.</p> <p>YJS will meet with Cardiff Parenting again to share information about YJS Service in late October/November following staffing changes in YJS.</p>				
<p>Continue to reduce the impact of adverse childhood experiences on children's well-being by developing new ways to review and monitor progress and impact of the Family Gateway, Family Help and Cardiff Parenting teams by March 2022.</p>	<p>Cllr Graham Hinchey & Cllr Sarah Merry</p>	<p>Adult Services, Housing & Communities, and Children's Services</p>	<p>The Cardiff Early Help Cost Avoidance tool is being piloted by three teams across Early Help and data from the pilots is in the process of being gathered and analysed. Officers involved in the pilot are reporting back to the Early Help Senior Management team on its ease of use and the practical application of the tool as a standard part of casework. A request has been submitted to the Eclipse development team to incorporate the tool into the Eclipse case management system.</p> <p>A group of young people have been identified to work in partnership with Promo Cymru to develop a promotional campaign for Cardiff Family Advice & Support (CFAS). The young people have previously received support through the service and would like to share their experiences in order to encourage others to access the information, advice and assistance that they need.</p>	<p>G</p>	<p>G</p>		

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<p>Family Help Advisors have identified a group of children and young people who are keen to share their thoughts about feedback processes which would be more accessible for peers who access the service. Two focus groups are being established, one for children of primary school age and one for secondary age children. The aim is to work with both groups to develop meaningful feedback processes which will provide the service with information, ideas and suggestions about how it can develop, whilst continuing to ensure that the voice of the child is included in all aspects of its work.</p>				
<p>Enable more children to be placed closer to home by:</p> <ul style="list-style-type: none"> • Implementing the action plans arising from the Social Care Commissioning Strategy by December 2022, including: <ul style="list-style-type: none"> – Supporting children to return safely to their own homes during the year using a Reunification Framework; – Re-shaping respite provision to offer flexible short-break opportunities, including emergency provision for children with disabilities; – Developing accommodation sufficiency for vulnerable young people and those leaving care; – Improving the timeliness of the adoption process during 2021/22 by improving linking and matching processes, developing adoption 	<p>Cllr Graham Hinchey</p>	<p>Children’s Services</p>	<p>Supporting children to return safely to their own homes during the year using a Reunification Framework (Amber)</p> <p>The Reunification Framework, which aims to support children to return to live with family where it is safe for them to do so, has been implemented and the focus has now turned to embedding this approach across the service. A small group of staff are to be trained as a core group – and this group of staff will support the role out across the wider service. Training on chronologies has commenced and training on reflective supervision is to be developed with a trauma informed approach in mind.</p> <p>A Reunification Team comprising a principal social worker, social worker and 4 support workers has been set up. This team will focus entirely on the reunification of children to their families. In the first instance the team will work with young people subject to section 76 (voluntary care) or who have been looked after for a period of 2 and a half years.</p> <p>This step is rated as amber due to the Framework not yet being embedded across the service.</p>	<p>A</p>	<p>A</p>		

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
support planning and improving delivery of adoption services.			<p>Re-shaping respite provision to offer flexible short-break opportunities, including emergency provision for children with disabilities (Amber)</p> <p>During the quarter we have held workshops with all stakeholders, including children and families, to look at services for children with additional needs and disabilities. A short break statement has been developed alongside information for parents advising them of the ranges of short break services available to them. We are currently looking at the development of a needs led panel that will assist with support of quality assurance of care packages within the service.</p> <p>Our current overnight short break provision is being reviewed to identify what changes we need to make to ensure that it is able to meet the identified needs of children and families going forward. Options for the reshaping and recommissioning of overnight residential respite for families with children with disabilities are being developed for consideration.</p> <p>This step is rated amber because the provision will not be fully reshaped by March 2022.</p> <p>Developing accommodation sufficiency for vulnerable young people and those leaving care (Green)</p> <p>Our new Assessment Centre, Falconwood, was registered by Care Inspectorate Wales during the quarter and the first 3 young people who will benefit from this new approach are currently in placement. The delivery of this new home is the first in our ambitious development plan to increase in house residential provision, with the aim of reducing out of county placements and to better meet the need of those on the edge of care or care experienced children and young people in our city. The 4 bedroom</p>				

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<p>property in the south of the city will provide a 10 week multi-disciplinary assessment (including Health and Education) in a residential setting for up to 3 young people, to identify and respond to the presenting need of those who are either on the edge of care or care experienced.</p> <p>Our emergency “pop up, pop down” accommodation, Oakway, is due to be visited by Care Inspectorate Wales on 11th October and we anticipate it being available for emergency placements shortly after.</p> <p>Additional Integrated Care Fund (ICF) funding has been agreed for the development of a range of residential provision, including a second assessment centre, edge of care provision and a further 2 residential units to support the return of young people in out of county placements to Cardiff. In addition to this, 2 external residential provisions are due to open in Cardiff in late Quarter 3 / early Quarter 4.</p> <p>The second batch of Young Person’s Gateway provision has come on stream with 4 young people accommodated. Agreement has been reached for additional units to be sourced due to the current waiting list for semi independent living accommodation for young people.</p> <p>Improving the timeliness of the adoption process during 2021/22 by improving linking and matching processes, developing adoption support planning and improving delivery of adoption services (Green)</p> <p>Work to improve the timeliness of the adoption process continues and the following progress has been made in Quarter 2:</p>				

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<ul style="list-style-type: none"> A review of children on Placement Orders has been undertaken to identify those children where family finding activity need to be reviewed and care plans adjusted. We have identified those children on Placement Orders where the plan is adoption by foster carers, and been able to move through the adoption process by identifying support needed in the adoption support plan. A proposal for a Reviewing Hub is being developed. One of the functions of the Reviewing Hub will be to develop a review mechanism for all children on Placement Orders. We have improved the family finding and matching process by providing in-house training to all staff via the Vale, Valleys and Cardiff (VVC) regional adoption collaborative. <p>It is noted that there are potential funding implications for Cardiff due to the number of children who are placed in Cardiff by surrounding local authorities – responsibility for funding adoption costs transfers to the host local authority 3 years post adoption.</p>				
<p>Continue to develop and support the Children’s Services workforce by implementing a recruitment and retention strategy and workforce plan by March 2022, including:</p> <ul style="list-style-type: none"> Increasing the tailored recruitment campaigns setting out the Cardiff offer; Ensuring Social Workers are fully supported by using a multi-disciplinary workforce to support them in discharging their duties; Building on the progress made in stabilising the workforce, through the market supplement, by progressing 	<p>Cllr Graham Hinchey</p>	<p>Children’s Services</p>	<p>Work in relation to recruitment and retention is ongoing. Key progress during Quarter 2 includes:</p> <ul style="list-style-type: none"> Consultation with staff to identify individual learning needs and styles. This will inform the learning needs and core training provision for staff at all grades – including Business Support and Operational Managers. Work to identify strengths in the workforce has commenced and we will be working with Community Care to create 5 articles over 12 months that highlight our workforce, learning plan and how we work with children and families in Cardiff. This will focus on 4 key area of delivery that are to be agreed shortly. 	<p>A</p>	<p>A</p>		

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
new permanent contractual arrangements.			<ul style="list-style-type: none"> We have consulted with staff re: what good looks like and are developing best practice sessions to ensure a consistent approach to social work across all teams. Key members of staff have been identified to take part in workforce recruitment fayre with representation from all services. This is linked to our Community Care recruitment campaign that sets out what it is like to deliver social work services in Cardiff. A Principal Social Worker has been identified to work with a cohort of newly appointed Grade 7 social workers to take them through what good looks like and the Quality Assurance expectations in Cardiff. This will be a rolling programme for new groups of Grade 7s. Plan for work with universities developed to focus on 3 elements: <ul style="list-style-type: none"> Students on placement in Cardiff. Students in Cardiff universities NOT on placement in Cardiff. Wider UK students – to fill any shortfall from the above. <p>Social worker vacancies in Children’s Services have fallen to 22.1% (45.7) in September 2021 from 28.8% (59.4) in June 2021.</p> <p>This step is rated amber due to the ongoing issues with recruiting experienced social workers.</p>				
Make use of community resources and work with partners to support families and better understand the impact of poverty on child protection.	Cllr Graham Hinchey	Children’s Services	The locality working approach between Children’s Services and Education is being embedded into practice with regular meetings scheduled between the East locality team and the high schools in the area. The South locality have also started implementing this approach. A proposal for each high school to be linked with an East locality team is being developed and will be implemented when capacity in the teams allows. At this point, responsibility will	A	A		

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<p>be delegated from the Operational Manager to the relevant Team Manager and the work will become business as usual. A means of implementing regular meetings with primary schools is being explored with the intention of using a mechanism that is currently in place – such as a cluster meeting. In the meantime, primary schools are making contact through the Education Service Operational Manager for Achievement and Inclusion. This approach is already supporting early identification of vulnerable learners. Next steps will involve establishing this model of practice with Health Visitors and Police / Community Safety and introducing joint assessments teams in schools – starting with a pilot in one high school. The ongoing implementation of locality working is intended to mitigate the impact of poverty on child protection.</p> <p>This step has been rated as amber due to the work to truly embed a locality approach taking longer than first anticipated.</p>				
<p>Implement the renewed Corporate Parenting Strategy 2021-24 action plan to improve outcomes and well-being for Children Looked After.</p>	<p>CIlr Graham Hinchey & CIlr Sarah Merry</p>	<p>Children’s Services, Education & Lifelong Learning, and Adult Services, Housing & Communities</p>	<p>Children’s Services Update (Green) The first Corporate Parenting Operational Group was held during the Quarter to discuss how both external and internal agencies in Cardiff can contribute to the implementation of the Corporate Parenting Strategy. The Operational Group was well attended with representation from a wide range of partner agencies including Health, Education, Cardiff Commitment, Economic Development, Housing and participation agencies. Each agency contributed to the Corporate Parenting Strategy Action Plan and made pledges on how they would help support and improve outcomes for children looked after and care leavers in Cardiff.</p> <p>A multi-agency performance dashboard has been developed showing a range of key performance indicators from a number of agencies who have a role to play in improving the lives of children</p>	<p>G</p>	<p>A</p>		

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<p>looked after and care leavers.</p> <p>A progress report has been completed showing the progress made against the 5 key priorities outlined in the Corporate Parenting Strategy. Progress report will be presented at next Corporate Parenting Advisory Committee meeting in October.</p> <p>Education Update (Amber) The new Corporate Parenting Strategy is in place, written with all relevant partners and putting the Looked after child at the centre. Operational meetings are set up to monitor progress on actions by all partners. This strategy has helped to strengthen corporate parenting in Cardiff and enabled better partnership working. The strategy makes it clear that corporate parenting is not just a function for children’s services and elected members, but a responsibility spanning the functions of the whole authority and partners. Education is represented at the Corporate Parenting Committee where education is a regular item that is reviewed and challenged.</p> <p>Adult Services, Housing & Communities Update (Amber) A Tenancy Training waiver has been introduced which allows young people in Children’s Services accommodation who are ready to live independently to access the training without needing to be placed in the Young Person’s Gateway. The Social Worker or Personal Advisor will still need to provide evidence that the young person has the necessary skills to live independently before being able to attend the training.</p> <p>The second four-bed accommodation project opened in September 2021. It is hoped to have the third four-bed project in place by the end of Quarter 3.</p>				

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
			<p>Unfortunately, two rounds of recruitment for the post of Young Person's Accommodation & Support Gateway Manager have not been successful. The post will be re-advertised and it is hoped it will be filled in Quarter 3.</p> <p>With regards to young people leaving care with complex needs, work has begun on identifying the higher support needs in order to begin discussions around possible service solutions.</p>				
<p>Implement the 'All Our Futures' Youth Justice Strategy and Improvement Plan to strengthen governance, performance management and practice.</p>	<p>Cllr Graham Hinchey</p>	<p>Children's Services</p>	<p>Work to progress the Youth Justice Improvement Plan continues. Key updates this quarter include:</p> <ul style="list-style-type: none"> • A draft action plan has been created via the Youth Justice Service (YJS) subcommittee, drawing from the Health Needs Assessment. • Inspection preparation is underway for the follow up inspection that is due during the current financial year (date TBC by HMIP). A presentation, board briefing and timeline has been drafted. Staff and Board members have been asked to review the new inspection criteria. • The YJS policies have been reviewed in line with review deadlines. The constructive resettlement and transition policies are in first draft. <p>This step is rated as amber as there is still some way to go before all the elements of the Improvement Plan are implemented.</p>	<p>A</p>	<p>A</p>		

Well-being Objective 2: Cardiff is a great place to grow older

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
<p>Further develop our Independent Living and aging well services by:</p> <ul style="list-style-type: none"> • Training all frontline staff to fully embed the ‘What Matters’ conversation within social work and support practice by March 2022; • Developing Local Community Well-being teams by bringing together Independent Living and Homecare Services and delivering these on a locality basis by March 2022; • Continuing to work with the Cardiff & Vale University Health Board to further integrate the multi-disciplinary approach to hospital discharge and community support by September 2021; • Empowering people to commission their own care and support through greater promotion of direct payments by September 2021; • Developing outcome-based indicators to support understanding of the human impact of the services being offered by June 2021. 	Cllr Susan Elsmore	Adult Services, Housing & Communities	<p>Work between Social Care and Health is now underway to better align the hospital Single Point of Access (SPA) team, both within the hospital and with our Community First Point of Contact (FPOC) teams.</p> <p>The SPA process will now take place in hospital for hospital discharges and within the community for step-up cases. Work is underway to agree the new processes; system changes will also be required. Reviews are underway to understand staffing requirements to support hospital and community teams to meet their needs and workload. This will ensure a truly integrated approach to supporting citizens between social care and health.</p> <p>The SPA has been mapped and a new process is to be collated; a Pink Army frontline triage will be trialled and an in-reach into the hospital.</p> <p>The review of the Community Resource Team (CRT) has taken place; work to introduce a new scheduling system has started which will inform and support the future process for the team.</p> <p>The Direct Payment Project Group continues to meet on a three-weekly basis. The Director has agreed the focus of the review is to be on internal processes in the first instance, including policies, procedures and training for social work staff.</p> <p>The Commissioning Team will continue to review the current Direct Payment Service; however it has been agreed new arrangements for this service no longer need to be in place by the end of the financial year.</p>	A	G		

			An Options Paper for the Direct Payment Agency Rate has been drafted and meetings have been set up with officers from Finance to discuss the implications of these options.				
Implement the first phase of the new way of delivering domiciliary care by November 2021 that fully reflects local and community provision and the priorities of the Older Persons Housing Strategy.	Cllr Lynda Thorne & Cllr Susan Elsmore	Adult Services, Housing & Communities	The on-boarding portal for the new Domiciliary Care Dynamic Purchasing System (DPS) went live on 20 th August 2021. Potential domiciliary care providers are able to join via the accreditation and enrolment process between this date and 25 th October in order to have successfully joined by the DPS launch date of 4 th November.	G	G		
Deliver the Older Persons Housing Strategy to support independent living , fully understanding older people's housing needs and aligning work between Council and Health Services including: <ul style="list-style-type: none"> • Working to build and refurbish Community Living schemes for older people including: <ul style="list-style-type: none"> – Completing design work on the Michaelston college site for our first proposed 'well-being' village, focused on older people but taking an inter-generational approach to place-making, by December 2021; – Achieving planning permission for the new schemes at Bute Street and Canton Community Centre by June 2021; – Commencing the new schemes on site at the Maelfa and in St. Mellons by November 2021; – Fully establishing the Rehousing Solutions Team to provide tailored advice and support for older 	Cllr Lynda Thorne & Cllr Susan Elsmore	Adult Services, Housing & Communities	<p>Ward Member consultation has taken place with all three ward members being very supportive of the Michaelston College proposals. Our next step is to hold public engagement sessions in November ahead of finalising planning drawings.</p> <p>Work on the Community Living Schemes at Poplar House, Whitchurch and Broadlands House, St Mellons is progressing well. The detailed design for Worcester Court, Grangetown has been reviewed.</p> <p>The Community Living Schemes at Bute Street and Riverside (Canton Community Centre) have been submitted for planning approval, and both are scheduled for Planning Committee in November.</p> <p>The tender evaluation process for St Mellons and Maelfa has been completed and the contract award report is with the Corporate Director for sign-off. Pre-contract meeting with the winning bid will take place mid-October 2021.</p> <p>Work is still ongoing to finalise the revised allocation and shortlisting arrangements. Following this, new arrangements will be piloted and any changes to policy will be reflected within the Allocations Policy Review. Briefings for staff and registered social landlords will take place once processes have been finalised.</p>	G	G		

<p>people and those with physical disabilities by June 2021.</p> <ul style="list-style-type: none"> Improving the current use of existing Community Living and Extra Care schemes including: <ul style="list-style-type: none"> Reviewing the current allocation criteria for Community Living and Extra Care, and developing a single waiting list by September 2021; Promoting Extra Care housing as an alternative to residential care and a step-down from hospital by September 2021. 			<p>A new adapted allocations process is being built and is almost ready to go live. Questions and restrictions are in place on the system for the community living properties, and the medical officer has identified older persons with a medical need for community living.</p> <p>All systems work has now taken place to include Extra Care into the waiting list. Data received from Adult Services/ Extra Care providers has now transferred. The operation of the Extra Care List remains the responsibility of Adult Services and Extra Care providers.</p> <p>Meetings were held with representatives from Adult Services where the new Extra Care administration process was discussed and the new application form was circulated. Adult Services decide if Extra Care would be suitable instead of residential care and as a possible alternative to stepdown from hospital and act accordingly. The Allocations and Rehousing Unit (ARU) have created a new administration process for Extra Care application forms and held meetings with Adult Services and Linc Cymru Housing Association regarding its implementation.</p> <p>In future some cases may be identified within ARU where someone applying to the general waiting list or on the waiting list could be deemed as possibly needing Extra Care instead of independent living, relevant referrals to Adult services/Linc would be made in that scenario and the Extra Care application would be completed if deemed appropriate. We are also looking to make changes to the housing website in future, so updated information about Extra Care can be added as part of those changes.</p>				
<p>Work with partners to prevent hospital admissions and reduce the need for care by:</p>	<p>Cllr Susan Elsmore</p>	<p>Adult Services,</p>	<p>Through our research to date, we have identified that specialist input is required in this field. Funding has been sought, and arrangements have commenced to commission a consultant to</p>	<p>A</p>	<p>R</p>		

<ul style="list-style-type: none"> Developing a clear approach to the use of innovative technological solutions which can help enable independent living, and; Ensuring that all care and support planning considers the possible use of supportive technology by March 2022. 		Housing & Communities	<p>provide expert advice, and help create a Cardiff Technology-Enabled Care (TEC) strategy.</p> <p>Once we have a full TEC strategy, our aim is to:</p> <ul style="list-style-type: none"> create TEC champions, set up a staff TEC portal, incorporate TEC in our assessment process when determining Care and Support planning, and Provide staff training on how and what TEC should be considered. 				
<p>Reduce the number of people accessing acute, residential or nursing care across Cardiff by reviewing the approach to re-ablement services by March 2022, ensuring that a full range of support is available to ensure that all older people are able to live the best lives they can and stay safe in their own homes.</p>	Cllr Susan Elsmore	Adult Services, Housing & Communities	<p>The ‘team around the individual’ project has been started in partnership with Social Care Wales and Public Health Wales, and working with the residential homes to create the “as-is” profile. Regular meetings are being held with providers to understand their challenges to feed into the project group.</p> <p>Research is underway to commission research on best practise, including work around dementia care models, dementia care and care homes to best meet needs and this will involve work with citizens to identify what they want in the future and how they will want this to look moving forward. This will be completed in Q3.</p>	G	A		
<p>Support older people to age well by reducing social isolation, addressing access to local communities, identifying new ways to promote engagement in local communities and working together to prevent abuse by:</p> <ul style="list-style-type: none"> Developing relationships between community groups, third sector organisations and businesses to enhance opportunities for older people to remain involved in their local communities, by providing both 	Cllr Susan Elsmore, Cllr Lynda Thorne & Cllr Sarah Merry	Adult Services, Housing & Communities, and Education & Lifelong Learning	<p>Adult Services, Housing & Communities Update (Green)</p> <p>Joint working between the Hubs and Day Centres has already brought about changes offering different opportunities such as exercise classes to support citizens and promote wellbeing. The first Day Centre under this plan is now operational and the second one is due to be opened in Quarter 3. Plans are underway to open Ely Day Centre to support people with complex dementia and this is being undertaken in partnership with health colleagues. Work was delayed due to building repair issues, but is now moving forward.</p>	G	G		

<p>voluntary and employment opportunities;</p> <ul style="list-style-type: none"> Utilising technology to promote inclusion and reduce social isolation, especially whilst social distancing is in place, including access to support services remotely to promote health and independence; Promoting opportunities for older people to engage directly with younger people to develop skills, share experiences and build friendships. 			<p>The Hubs and libraries have continued to develop and build upon a community face-to-face events programme designed to help older people reconnect. This has included Meet Up Mondays, Friends and Neighbourhood Groups, and Craft and Sporting activities – including low-impact sessions that form part of the Falls Prevention programme. The outside spaces at our Hubs have also been fully utilised with community gardening spaces, e.g. the Sunflower club at Rumney Library Hub which brings older people together to garden and chat. Hub staff have been joined by Adult Learning staff to introduce some of these activities within Minehead Day Centre where service users have enjoyed painting, chair yoga, gardening and reminiscence sessions</p>				
<p>As a Dementia Friendly City, support those affected to contribute to, and participate in, the life of their community by:</p> <ul style="list-style-type: none"> Undertaking Dementia Friends training across the Authority with the aim of full compliance amongst Council staff by March 2022; Developing a school engagement programme to encourage more inter-generational activities and events; Encouraging businesses to become Dementia Friendly by delivering the Council’s awareness and engagement programme; Delivering dementia friendly events – both digital and face-to-face – when restrictions allow; Supporting the Dementia Friendly Cardiff Community to continue to deliver positive outcomes for people living with dementia within Cardiff. 	<p>Cllr Susan Elsmore & Cllr Sarah Merry</p>	<p>Adult Services, Housing & Communities, and Education & Lifelong Learning</p>	<p>Adult Services, Housing & Communities Update (Green) Hubs and libraries have supported the Lord Mayor’s selected charity – Alzheimer’s Society by rolling out donation boxes for unwanted jewellery at all venues. Promotion of the Dementia Friendly Website has also taken place during the quarter with targeted social media, supermarket digital screen advertising and bus stop promotions. In addition, the website address is now printed on all hygiene waste bags that are issued by the Council to increase awareness. The website has seen some uplift in usage with 783 new users and an overall upward trend. Compliance reporting for the Dementia Friends module has now been migrated to Power BI with all Operational Managers now having access to their staff compliance. More dementia friendly events have also been made available during this quarter – including some face-to-face. This has included delivery of sports reminiscence and gardening groups delivered by the new Wellbeing Team. Although the pledging by businesses remains low, 32 have expressed interest in working towards becoming Dementia Friendly during this period.</p>	<p>A</p>	<p>G</p>		

<p>Work to become an Age Friendly City by identifying opportunities for people to be integrated in their local communities by:</p> <ul style="list-style-type: none"> • Supporting older people to live independently and be connected to their home and community, with the aim of reducing the possibility of loneliness and isolation; • Engaging with communities to develop volunteer and income-generating opportunities and appropriate educational and training programmes; • Providing housing that is safe and adaptable to personal preferences and changing capacities; • Engaging with older people to provide opportunities for their active participation in the formulation and implementation of policies that directly affect their well-being. 	<p>Cllr Susan Elsmore & Cllr Lynda Thorne</p>	<p>Adult Services, Housing & Communities</p>	<p>The ‘Cardiff, Working Towards an Age Friendly City action plan’ has been finalised and approved by the Regional Partnership Board and the Older People’s Commissioner. Consultation events have taken place with the 50+ Forum – both virtually and in person.</p> <p>A work programme has been approved by Welsh Government under the Age Friendly Nation strategic delivery plan. This includes planning around the new Age Friendly web platform for Cardiff.</p> <p>Cabinet are due to consider the application to join the World Health Organisation global network and the action plan in October 2021.</p>	<p>G</p>	<p>A</p>		
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Well-being Objective 3: Supporting people out of poverty

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
<p>Support people into work by:</p> <ul style="list-style-type: none"> • Creating 125 paid apprenticeships and trainee opportunities within the Council by March 2022; • Filling over 3,000 Council posts through placements from Cardiff Works; • Supporting 850 people into work with tailored support by the employment gateway. 	Cllr Chris Weaver	Resources, and Adult Services, Housing & Communities	<p>Resources Update (Green) 15 Corporate Apprenticeship and 15 Corporate Trainee posts have been created. Bids have been received, reviewed and decisions made on successful bids and managers notified. A number of higher apprenticeships are included in the successful bids. 124 paid opportunities for apprentice or trainee roles were provided at the end of Quarter 2.</p> <p>Adults Housing & Communities Update (Green) Cardiff Works has significantly increased the number of non-administrative and clerical positions offered; to include Home Carers, Support Workers, Senior Support Workers, Cleaners, Clean and Clear Mobile Operatives, Residential Childcare Officers, Summer Play Staff, Social Worker Assistants, Drivers, Warehouse Operatives and Recycling Communications Officers. The team will also be pivotal in the success of the new Cardiff Cares Academy.</p> <p>Cardiff Works have been working in partnership with the Employer Liaison Team to run recruitment drives with internal Council departments (taking place during Quarter 3) but have also been liaising with the Matrix Account Manager to analyse which roles can be moved across to Cardiff Works for recruitment.</p> <p>The team has seen an increase in the number of people accessing employment since the beginning of the year, with referrals for the service at an all-time high. With the majority of employment sectors reopening after lockdown, the number of employment opportunities have also risen exponentially. Employment mentors have assisted 700 people secure employment since April, many of which are in priority sectors.</p>	G	G		

<p>Better support people into work by further integrating employment support services and working with partners when new schemes are developed. This will include:</p> <ul style="list-style-type: none"> • Providing robust, remote into work support when face-to-face provision cannot be provided, including reducing digital barriers by accessing external funding for kit and internet access; • Reviewing into work support for care-experienced young people to ensure it is meeting their needs by October 2021; • Fully aligning the Into Work Pathway team with Cardiff Works, ensuring that there is a flow from training to volunteering and then into work by December 2021; • Working with the Department of Work and Pensions and Careers Wales on new flagship schemes post-pandemic, creating effective referrals to and from the Into Work Team to best meet the needs of the job seeker; • Supporting the Council's Economic Recovery Taskforce, ensuring that into work support is used to mitigate some of the impacts of the economic downturn, especially for the most vulnerable. 	<p>Cllr Chris Weaver</p>	<p>Adult Services, Housing & Communities</p>	<p>The Into Work Service have secured 29 possible Bright Start placements across various Council departments, with five care-experienced young people already completing their first three-month placements. A further six young people will start Bright Start placements in October. An additional three young people are undertaking a mini- placement with the Down to Earth Project, a landscaping project at one of the local hospitals.</p> <p>The 'not in education, employment or training (NEET)' status for our care-experienced young people is reviewed on a daily basis and the Bright Futures team contact those who have a NEET status in a targeted approach. The list of looked after young people will be fully reviewed in October to include new Year 11 leavers and remove those people who are now 25. The Personal Advisor Services Wellbeing & Participation Coordinator and Bright Futures Co-ordinator meet monthly to share information on young people's statuses.</p>	<p>G</p>	<p>G</p>		
<p>Ensure support is available to mitigate potentially negative consequences</p>	<p>Cllr Lynda Thorne</p>	<p>Adult Services,</p>	<p>The Money Advice Team (MAT) has increased the publicity on the rent arrears pathway process by working with the Housing Options Centre (HOC) and Welfare Reform Team. This includes running</p>	<p>G</p>	<p>G</p>		

<p>associated with the roll-out of Universal Credit by:</p> <ul style="list-style-type: none"> • Ensuring all Hub and advice line staff are able to provide support with claims for Universal Credit, including further roll-out of tablets, either by gifting or loaning, to ensure that support can be provided remotely during Covid restrictions; • Working with Jobcentre Plus, Registered Social Landlords and other partners to ensure that vulnerable individuals get the budgeting support they need; • Further utilising and promoting the Discretionary Housing Payment fund. This will ensure that those in receipt of Universal Credit are aware of and able to apply to the fund; • Working closely with Cardiff Foodbank to understand the impacts of more clients claiming Universal Credit on food support, escalating any issues identified; • Identifying additional funding for the Money Advice team to expand the service and meet demand as Universal Credit claimants continue to rise as a result of the pandemic. 		<p>Housing & Communities</p>	<p>radio adverts on Heart FM, placing adverts on bus stops and electric screens in supermarkets, distributing approximately 40,000 printed leaflets to high-footfall locations (including Hubs and Wellbeing Hubs), emailing the leaflets to key partner organisations, and posting on social media. Additionally, a Cardiff Council press release covered the pathway process and information about the scheme was emailed to stakeholders and partner organisations. The MAT managers attend monthly meetings with Registered Social Landlords (RSLs) to promote MAT services and best practices. The team work closely with RSLs and have open channels of communication daily/weekly, so they are on hand to help with any individual cases that are brought to the team's attention. The RSLs have been made aware that the team are open to helping out with rent arrears via the Discretionary Housing Payment (DHP) fund. The team have also briefed RSLs this year on the work of the MAT, services available at the HOC and Into Work Services so they are up to date on what support is available.</p>				
<p>Deliver a new skills hub in the city by June 2021 to provide on-site construction skills, apprenticeships and employment within the sector.</p>	<p>Cllr Chris Weaver</p>	<p>Adult Services, Housing & Communities</p>	<p>ARC Training deliver the five-day industry certification course on behalf of the Onsite Construction Academy. The course has been designed in consultation with employers for labourers, gatepersons and general operative roles and includes the following components:</p>	<p>G</p>	<p>G</p>		

			<ul style="list-style-type: none"> Level 1 Health and Safety in a Construction Environment (QNUK Accredited) Level 2 Asbestos Awareness (QNUK Accredited) Level 2 Abrasive Wheels & Disc Cutter Safety (QNUK Accredited) Level 2 Manual Handling Loads at Work (QNUK Accredited) Safe Working with Ladders & Stepladders including ARCo Working at Height Awareness Traffic Marshall & Plant Machinery Awareness Construction Skills Certification Scheme (CSCS) General Operatives (green) card <p>The programme has already been delivered in Merthyr in September in partnership with Merthyr Jobcentre Plus and the contractor for the Prince Charles Hospital development. The course was delivered at the contractor's offices on site and further satellite training is scheduled for Quarter 3 in all other Local Authorities in the region.</p>				
Play our role in creating a Living Wage City by encouraging and supporting organisations to become accredited Living Wage employers .	Cllr Chris Weaver	Resources	The first two Living Wage Buildings in Wales have now been accredited, both of which are in Cardiff. The Living Wage Wales website has been launched with content around Cardiff as a Living Wage City. A communications campaign with key sectors is ongoing and a Living Wage for Cardiff employers' award is still under active consideration.	G	G		
Review and revise the Rough Sleeper Strategy and the Homelessness Strategy in line with Welsh Government Phase 2 Guidance by: <ul style="list-style-type: none"> Implementing the new family accommodation model and delivery of the Family Homelessness Centres for completion by January 2022 including: <ul style="list-style-type: none"> Briardene by May 2021; 	Cllr Lynda Thorne	Adult Services, Housing & Communities	<p>The Rapid Rehousing Move-On pilot has now been agreed, however there are no immediate plans to make changes to the allocations policy. Once the pilot has been implemented, the data will be reviewed and used to inform more permanent allocations arrangements.</p> <p>Since April 2021 there have been 84 positive move-ons from the low-needs pathway into Private Rented Sector (PRS) and Social Housing with over half (52%) moved into PRS accommodation. The</p>	A	G		

<ul style="list-style-type: none"> - The Gasworks by Winter 2021/22; - Harrison Drive by Winter 2021/22; • Developing a rapid rehousing approach to homelessness, ensuring that homelessness is prevented wherever possible and that clients are rehoused as quickly as possible following an assessment of need by June 2021; • Taking forward the strategic review of services for single homeless people, including: <ul style="list-style-type: none"> - Implementing full assessment of needs for single homeless people via the new Assessment Centre by May 2021; - Ensuring that no one has to sleep out in Cardiff by winter 2021/22 by delivering the new homeless accommodation schemes for single people, and reviewing and improving emergency accommodation with the aim of ensuring that minimum standards of accommodation are delivered with separated, secure and individual spaces; - Continuing and extending the Housing First Scheme, using both social and private rented sector homes, and increasing the range of options for move on from hostel with appropriate level of support by March 2022; 			<p>rate of positive move-on from the low-needs pathway supports the view that this pathway has been effective in moving clients out of temporary accommodation and into permanent housing. The pathway will continue to be reviewed.</p> <p>Further development of the multi-agency approach has continued. Strategic level meetings have taken place with three new streams of NHS support agreed:</p> <ul style="list-style-type: none"> • The Dietetics Service commenced at the beginning of September 2021. • A one-off dental hygienist session has been arranged to initially work with the Diversionary Activities Service. • Optometry Services are looking to undertake their first session in November 2021. <p>In addition to the three services above, GP services have now also commenced since August 2021. This service offers support two days per week, one day at the Single Assessment Centre and one day at the Housing Options Centre. These sessions are drop-in, with no appointment required.</p>				
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<ul style="list-style-type: none"> - Ensuring that homeless clients can access the right accommodation for themselves with a focus on moving on into the private rented sector by commencing the low-needs pathway by April 2021 and reviewing its effectiveness by September 2021; • Continuing to develop the multi-agency team around rough sleepers and single homeless people with complex needs, improving the support available for those with substance misuse issues, as well as for those with co-occurring mental health and substance misuse issues, and extending this support to those moving on into the community. Additionally, further developing the health input into the team by September 2021 and developing the full operational policy and reporting framework for the team by October 2021; • Reviewing the 'Real Change' and 'Give Differently' campaigns to further investigate the reporting of sightings of potential rough sleepers and positive intervention with people who are involved in street-based activities, including anti-social behaviour and begging within the city centre, by March 2022. 							
<p>Develop a training and activities service for single homeless people to support</p>	<p>Cllr Lynda Thorne</p>	<p>Adult Services,</p>	<p>The Diversionary Activities (DA) Service is operating a full curriculum across all six hostel sites. The service is also working</p>	<p>G</p>	<p>G</p>		

<p>them to make lasting changes as part of a Covid-exit strategy prepared by April 2021 and introduced as soon as restrictions allow.</p>		<p>Housing & Communities</p>	<p>with the street-based lifestyles agenda to support current rough sleepers and individuals who engage in street-based lifestyles.</p> <p>The DA Service has been working closely with Sport Wales, delivering physical activity sessions, for example, walks in the Brecon Beacons, white water rafting. Discussions are also ongoing with 'Learning for Life'.</p> <p>A new peer mentoring service commenced in September 2021 in partnership with the mental health charity, Plattform. This gives people with lived experience an opportunity to work face-to face with service users as part of the wider DA project.</p> <p>The accompanying website was ready to be launched, but due to unforeseen delays with ICT, this had to be pushed back. The site has since gone live in October 2021.</p> <p>Recruitment to the new service is ongoing, with the aim of the full team being in post by the end of October. A training plan has been developed for the team.</p>				
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Well-being Objective 4: Safe, confident & empowered communities

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
<p>Deliver a programme to build over 2,000 new Council homes, targeting delivery of the first 1,000 by December 2022.</p>	<p>Cllr Lynda Thorne</p>	<p>People & Communities</p>	<p>At the end of Quarter 2, 591 new Councils homes have been built and handed over to tenants.</p> <p>The Caldicot Road scheme is completed with handover in September 2021; all properties are now occupied.</p> <p>Planning applications for Meridian Court have been finalised and are with the architect; these are due to be submitted in October 2021.</p>	<p>A</p>	<p>A</p>		
<p>Deliver the Shared Regulatory Services' Business Plan to drive up standards in the private rented sector through:</p> <ul style="list-style-type: none"> • Enforcement action against rogue agents and landlords letting and managing properties; • Intelligence-led enforcement actions for unsafe properties and rogue landlords; • Work with Rent Smart Wales to address problem landlords. 	<p>Cllr Lynda Thorne & Cllr Michael Michael</p>	<p>Resources, and Economic Development</p>	<p>Resources Update (Red) Staff recruitment has been ongoing since March. This has been extremely challenging due to difficulty in finding suitable candidates and retaining those staff through the induction programme and once released to the service. This, in conjunction with the predicted increase in customer contact, has had an impact on performance with the percentage of calls being answered decreasing to 70%. Work re-prioritisation is ongoing and communication strategies are being implemented to manage expectations.</p> <p>Economic Development Update (Green) Work continues to deliver the actions set out in the SRS Business Plan with several actions completed and many in progress. The initial phase of the Minimum Unit Pricing (MUP) inspections for alcohol is near to completion, and two intelligence led underage sales operations were conducted in retail premises during Quarter 2 in relation to the purchase of alcohol and e-cigarettes. Another intelligence led operation concerning the sale of illegal tobacco resulted in seizures of tobacco in premises in Bridgend and Cardiff leading to 71,700 individual cigarettes (street value £12,500) and</p>	<p>A</p>	<p>R</p>		

			27.7kg of hand rolling tobacco (street value £2,770). Furthermore service plans for the delivery of food safety, health and safety and communicable disease were approved by the Joint Committee in September. Our work in responding to the Covid-19 pandemic continues through the enforcement of Coronavirus Regulations, supporting the Test, Trace, Protect Service and managing the investigation of Covid-19 cases and outbreaks in the care sector.			
<p>Invest in the regeneration of local communities by:</p> <ul style="list-style-type: none"> • Completing Phase 2 of the Maelfa redevelopment scheme by November 2021; • Implementing improvement schemes for existing housing estates across the city based on the priorities identified in the current Estate Regeneration Programme and designing a new programme to co-ordinate with wider new housing initiatives in and around existing communities; • Securing Welsh Government Targeted Regeneration Investment Programme funding to deliver regeneration initiatives in the South Riverside Business Corridor; • Submitting an outline planning application for the subsequent Channel View Regeneration of pre-existing homes by the end of 2021/22; • Delivering projects identified in the three-year programme for Neighbourhood Renewal Schemes based on ideas submitted by Ward Members. 	Cllr Lynda Thorne	People & Communities	<p>Consultation on final plans for estate regeneration schemes were completed by August 2021.</p> <p>Phase 1 of the Llanishen Park Neighbourhood Renewal Scheme (NRS) has been completed, but Phase 2 has been delayed by capacity within other teams to complete the design and tender process.</p> <p>The estate regeneration scheme for Lower Llanrumney has not been completed due to the need to redesign part of the final phase and then re-consult with residents on the new proposal.</p> <p>The Phase 1 decant of Channel View is underway and a number of properties are void. The mothballing of future empty properties is taking place as these will be kept as void ahead of the demolition.</p> <p>Consultants have been appointed to develop the tender pack for the Phase 1 contractor and this work is underway. The Pre-Qualification Questionnaire (PQQ) is scheduled for November with full Invitation to Tender (ITT) due in January 2022. Demolition is expected to take place early 2022.</p> <p>Consultation on the final year schemes under the NRS programme has been delayed due to a range of capacity issues within design teams to take forward initial ideas and external factors such as a forthcoming sale of land adjacent to the proposed site for a new</p>	A	A	

			multi-use games area (MUGA) in Llanrumney and the implications of this on the possible location of the MUGA.				
<p>Continue to deliver the Community Hubs programme, in collaboration with partners, including:</p> <ul style="list-style-type: none"> Progressing plans for Youth Hubs in the city centre and Butetown; Working with partners to deliver a Community Hub in south Riverside; Working with the University Health Board on the Cardiff Royal Infirmary, Maelfa Hub and other Hubs within the North District; Ensuring people are connected with local service providers and activities in their neighbourhood through the work of Community Inclusion Officers, extending the range of online activities and restarting face-to-face events when restrictions allow. 	Cllr Lynda Thorne	Adult Services, Housing & Communities, and People & Communities	<p>A change in the chair of the board and Director of South Riverside Community Development Centre has meant that discussions have paused to give the group time to settle in ahead of a new introductory meeting with the Regeneration Team.</p> <p>The Cardiff Royal Infirmary (CRI) Chapel partnership project is complete and opened in late July 2021 in line with Covid-19 restrictions. Planning permission was secured for the redevelopment of Rhiwbina Library in July 2021.</p> <p>Face-to-face services and activities are now being delivered within Community Hubs, numbers are limited by social distancing guidelines. Digital activities are still popular with a continual month-on-month rise for hits to the dedicated Hubs website with over 2,000 users a month. Blended activities are also being delivered where suitable. Need and demand are constantly evaluated considering demographic scope.</p>	G	A		
<p>Further enhance the Bereavement Services Strategy by delivering schemes, including investigating future burial space, digital improvements, carbon reduction, equalities and modernising service delivery.</p>	Cllr Michael Michael	Planning, Transport & Environment	Work is ongoing in relation to identifying new burial areas in the city which will feed into the Local Development Plan. A review of the website is on-going, and work has started on looking to update the current IT administration system in Bereavement Services and digitise all cemetery maps.	G	G		
<p>Deliver the Northern Cemetery by October 2021.</p>	Cllr Michael Michael	Planning, Transport & Environment	All works are now complete. The official opening of the site is to take place on 20th October 2021. Action complete	G	G		
<p>Deliver excellent outcomes for individuals, families and communities through the continued embedding of strengths-based practice and Signs of Safety in our</p>	Cllr Susan Elsmore &	Adult Services, Housing & Communities	The new structure for the Social Care Training Unit is yet to be finalised pending feedback from Children's Services. This will then be followed by consultation with Trade Unions and the job evaluation process.	A	A		

<p>frontline social work and preventative teams by:</p> <ul style="list-style-type: none"> • Developing and implementing a new structure for the Social Care Training Unit that best meets the needs of the service area and that meets its staff training and development requirements; • Reviewing the arrangements for delivering outcome-focussed/ strengths-based training to maximise participation and strengthen impact on practice; • Embedding the Quality Assurance framework in Children’s Services case management teams; • Embedding peer audit review processes throughout Adult Services, supported by Quality Assurance panels and champions within the service. 	<p>Cllr Graham Hinchey</p>		<p>A draft induction programme, including a mandatory training programme and information on a career pathway, has been developed with the Into Work Service to support new care staff.</p> <p>As part of the restructure, a new post has been created to support the roll-out and embedding of Collaborative Communication Skills.</p> <p>Following the identification of 25 mentors, plans were in place for regular mentor support groups to be held, however these are currently on hold whilst the creation of a new Quality Assurance Manager is considered.</p> <p>Audits have continued to take place monthly with 24 completed since May 2021. Quality Assurance panels for assessment and direct services take place on a monthly basis to discuss good practice and improvements required. Current assessment and planning tools to support the implementation of strengths-based approaches are being reviewed.</p>				
<p>Complete the move to locality working for all adult social services by 2023, aligning with primary, community and third sector services, with Phase 1 completed by September 2021, to include:</p> <ul style="list-style-type: none"> • Providing easily accessible locations for partners to meet throughout the city; • Expanding and diversifying expertise, sharing best practice across the community and hospitals by transitioning adult older people’s social care into locality practice; 	<p>Cllr Susan Elsmore</p>	<p>Adult Services, Housing & Communities</p>	<p>Phase 1 has been completed. The high level action plan has been developed and is awaiting final sign-off so that timelines can be agreed. This will outline the full approach over the next 12 months.</p> <p>Packages of care are being issued in localities in response to current pressures and arrangements are assisting a move towards the new locality model due to implemented in November 2021.</p> <p>The new Domiciliary Care Dynamic Approved Provider List (DAPL) on-boarding enrolment and accreditation has been launched.</p>	<p>G</p>	<p>A</p>		

<ul style="list-style-type: none"> Developing closer relationships with domiciliary care providers, starting with recommissioning; Developing working relationships and practices with the six health clusters. 							
<p>Develop a new Adult Services Strategy by autumn 2021 with the aims for delivery identified as:</p> <ul style="list-style-type: none"> Developing a whole-system approach for improving and monitoring performance; Embedding a rights-based approach into everything we do; Ensuring that the systems in place are suitable to meet the outcomes identified and provide a platform for change where they are not. 	<p>Cllr Susan Elsmore</p>	<p>Adult Services, Housing & Communities</p>	<p>Publication of the strategy will be later in the year and the strategy will now focus on services for older people and the ageing well agenda. A key vision, along with aims and objectives for the development of older persons services, has been established with key leads, Team Managers and other staff groups across Adult Services fully involved.</p> <p>Work is progressing on the examination of performance data to inform how the Council can modernise the delivery of our services for older people. A range of equalities data from those who have completed a wellbeing assessment over the last three years is also being examined to inform the Equality Impact Assessment which is being drafted alongside the strategy.</p>	<p>A</p>	<p>A</p>		
<p>Implement the Cardiff and Vale Regional Partnership Board's transformational proposals for 'A Healthier Wales' to promote productive partnerships and to further develop preventative services and resilient communities, so that people remain independent and connected for as long as possible.</p>	<p>Cllr Susan Elsmore</p>	<p>Adult Services, Housing & Communities</p>	<p>The 'Cardiff, Working Towards an Age Friendly City action plan' has been finalised and approved by the Regional Partnership Board and the Older People's Commissioner. Consultation events have taken place with the 50+ Forum – both virtually and in person. Due to the importance of public toilet availability to older people, the Public Toilet Strategy will now be aligned with the Age Friendly and Dementia Friendly Cardiff work streams.</p> <p>A work programme has been approved by Welsh Government under the Age Friendly Nation strategic delivery plan. This includes planning around the new Age Friendly website for Cardiff.</p> <p>Cabinet are due to consider the application to join the World Health Organisation global network in October 2021.</p>	<p>G</p>	<p>G</p>		

			<p>Promotion of the Dementia Friendly Website has also taken place during the quarter with targeted social media, supermarket digital screen advertising and bus stop promotions. In addition, the website address is now printed on all hygiene waste bags that are issued by the Council to increase awareness.</p> <p>An action plan is being developed for implementation of Technology-Enabled Care (TEC) across older persons services. This includes researching available products, understanding the TEC requirements of citizens, reviewing TEC strategies and operations of neighbouring Local Authorities, identifying best practice, identifying partners to support an enhanced TEC plan, and developing a customer engagement protocol.</p> <p>The 2022 Population Needs Assessment for Cardiff and the Vale of Glamorgan is being produced through partnership working between local authorities from Cardiff and the Vale of Glamorgan, Cardiff & Vale University Health Board, the third sector, independent providers, and service users and carers. Theme leads have been identified to look at specific areas. Engagement with children and young people, citizens, and providers and professionals is currently being undertaken through surveys, and the responses will shape the Population Needs Assessment.</p>				
<p>Assist people with disabilities and mental health issues to be more independent by:</p> <ul style="list-style-type: none"> • Embedding an all-age disability approach by October 2021; • Working with partners to deliver the refreshed crisis care concordat, meeting the needs of those who may not require secondary services and reviewing services to ensure that they are fit for purpose to meet a range of 	<p>Cllr Susan Elsmore</p>	<p>Adult Services, Housing & Communities</p>	<p>An interim action plan has been developed from the last crisis care concordat meeting and a progress report is developing with feedback from mental health services due. The second meeting of the Regional Crisis Concordat is to be held on 13th October.</p> <p>The mapping of mental health and wellbeing services is being finalised in consultation with Adult Social Services, Cardiff & Vale UHB – Adult Mental Health and Cardiff & Vale Action for Mental Health. During Quarter 2, an overview of models used across Wales was presented and a visit to the Crisis Café in Bridgend was undertaken with partners.</p>	<p>A</p>	<p>A</p>		

<p>needs of the population moving forward;</p> <ul style="list-style-type: none"> Reducing the number of people in crisis and acute admissions by using preventative measures. 			<p>A crisis plan is being developed to improve recording and reporting of people in crisis and work will begin to develop a crisis single point of access for people experiencing acute mental health crisis. There has been ongoing delay in gathering individual data from Adult Services social workers due to high pressures in older people's services.</p> <p>Cardiff & Vale UHB have received funding until April 2022 to develop a 111 pilot in partnership to ensure that people of all ages who are experiencing early signs of a personal, emotional, or early-stage mental health crisis have 24/7 'out of hours' access to a 'safe place to go' sustainable service/ facility, when needed, for respite, safety, or to help avert a crisis.</p>				
<p>Undertake a review of commissioned services, including a full review of commissioned activities, throughout 2021 to include:</p> <ul style="list-style-type: none"> All commissioned services in Children's Services, including Young Carers Contract, Independent Foster Panel Chair, Assessment and Therapies, Young Families, Family Group Conferencing, Support with Leisure and Overnight Respite; Direct Payments (Adults and Children's); Domiciliary Care Contract. 	<p>Cllr Graham Hinchey & Cllr Susan Elsmore</p>	<p>Adult Services, Housing & Communities</p>	<p>The Direct Payment Project Group continues to meet on a three-weekly basis. The Director has agreed the focus of the review is to be on internal processes in the first instance, including policies, procedures and training for social work staff.</p> <p>The Commissioning Team will continue to review the current Direct Payment Service; however it has been agreed new arrangements for this service no longer need to be in place by the end of the financial year.</p> <p>An Options Paper for the Direct Payment Agency Rate has been drafted and meetings have been set up with officers from Finance to discuss the implications of these options.</p> <p>The on-boarding portal for the new Domiciliary Care Dynamic Purchasing System (DPS) went live on 20th August 2021. Potential domiciliary care providers are able to join via the accreditation and enrolment process between this date and 25th October in order to have successfully joined by the DPS launch date of 4th November.</p>	<p>A</p>	<p>A</p>		

			<p>The Institute of Public Health (IPC) presented the draft sustainability report to the Regional Commissioning Board on 7th September. A response to the sectors (Domiciliary Care & Care Homes) is to be agreed.</p> <p>A regional workshop has been convened to design the Quality Assurance Framework for the ongoing quality monitoring of care homes. It is proposed this will be aligned with the 21 quality indicators as outlined in the Regional Older Person's Service Specification. The Operational Manager for Commissioning (Adult Services) is developing a quarterly contract monitoring form and visiting template aligned with this principle. A feedback session with volunteers from the care home market is to be arranged with consultation from the Adults Senior Management Team (ASMT), prior to finalising for sign off.</p>				
<p>Ensure children and adults are protected from risk of harm and abuse by:</p> <ul style="list-style-type: none"> • Implementing the Exploitation Strategy to encompass new and emerging themes of child and adult exploitation by March 2022; • Completing the corporate safeguarding self-evaluations by March 2022; • Continuing the work identified in the Adult Safeguarding Action Plan and monitoring the volume of referrals received. 	<p>Cllr Graham Hinchey, Cllr Susan Elsmore & Cllr Chris Weaver</p>	<p>Adult Services, Housing & Communities</p>	<p>Performance & Partnerships Update (Amber) Following on from directorate feedback, the Corporate Safeguarding self-evaluation template has been reviewed and a first draft developed for further discussion and pilot; the timescale for this to be disseminated is November. It is intended that the self-evaluation process will be transferred into a portal to enable ease of use for services and analytics to take place.</p> <p>The review of the Corporate Safeguarding Policy has been delayed to enable its alignment with Welsh Government developments in relation to a corporate safeguarding template. A working group is to be established in January and Cardiff Council will be part of this. This was approved at the Safeguarding Board in September.</p> <p>Adults, Housing & Communities Update (Green) A number of quantitative key performance indicators (KPIs) have now been developed that will be collated monthly and reported on quarterly.</p>	<p>A</p>	<p>A</p>		

			Self-audit and peer audit procedures have been introduced within the team that will evidence the KPIs set. A proposal is being developed to invite external auditors annually to provide guidance and feedback on the running of the Safeguarding Team and to review compliance with the Wales Safeguarding Policy, including timeframes of response, outcomes of direct contact with citizens and use of advocacy services when managing cases.				
Implement with partners a targeted approach to tackling crime and anti-social behaviour in Butetown and Splott as identified priority areas in 2021.	Cllr Lynda Thorne	People & Communities	<p>Crimestoppers and their youth arm, Fearless, held a promotional and intelligence gathering event across Butetown and Grangetown on 25th August. A social media campaign will follow this up in mid-October in order to avoid overlapping with a South Wales Police-sponsored knife crime initiative.</p> <p>The 'aspirations' work stream has now been inherited by and improved upon by the Into Work Service and Employment & Representative Workforce group of the Race Equality Taskforce. Into Work held an employability event at Grangetown Hub on 14th July which Cardiff Works supported by debuting a pilot "Get Into Cardiff Works" course in the week commencing 26th July. This pilot course aims to support young people in the Grangetown area into employment with the Local Authority.</p> <p>The three 'Problem-Solving Groups' (PSGs) Terms of Reference and monthly meetings have been designed to encourage improved partner awareness and strategic alignment when addressing issues raised by the OSARA (objective, scanning, analysis, response and assessment) approach, which will be reviewed further in December following this trial period.</p> <p>The Cardiff Digital Team are currently adapting the existing drug litter reporting process to capture different types of drug paraphernalia and support the work of Keep Wales Tidy and Love Where You Live. Although an interim graffiti reporting web page is now live, work by the Digital Team to incorporate geo-tag data on</p>				

			<p>captured incidents, thus enabling a heatmap report, is ongoing and due in Quarter 3. In the meantime the Cohesion Team have developed a mapping exercise which is informing work to address offensive graffiti going forward.</p>				
<p>Work in partnership with the Violence Prevention Unit at South Wales Police to develop an enhanced preventative approach to tackling violence and organised crime by December 2021.</p>	<p>Cllr Lynda Thorne</p>	<p>People & Communities</p>	<p>The Regional Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) and Cardiff-specific Night Time Economy operational sub-groups are established with priorities and remit agreed, however these require the identification of chairs. Chairs and priorities have been identified for the Serious Violence and Serious Organised Crime sub-group; this will be shaped in line with the Safeguarding Adolescents From Exploitation (SAFE) workstream and the first meeting will be held during Quarter 3. Terms of Reference for all sub-groups are to be agreed during Quarter 3.</p> <p>Stakeholders have informed mapping of data requirements, service mapping, policy and practice reviews to provide clarity on the remit and attendance to avoid duplication, making connections with other groups as necessary. Other reviews of strategies/ assessments, e.g. VAWDASV/ Population Needs Assessment have been identified to inform the local needs assessment.</p> <p>Progress has been made on a Community Safety data dashboard, with strong links to the Violence Prevention Unit and their Violence Intelligence for Prevention (VIP) hub to enable sharing of data and good practice while enabling Cardiff- specific analysis.</p> <p>The work programme for the Violence Prevention group and sub-groups will be agreed following the meeting on 7th October including establishment of task and finish groups for data and strategy development. It is anticipated that during Quarter 3 these sub-groups will contribute towards a draft local needs assessment/ problem profile and will have identified priorities to be included</p>	<p>G</p>	<p>G</p>		

			within the Violence Prevention Strategy, with an anticipated draft in Quarter 4.				
Deliver the actions identified in the Cardiff & Vale of Glamorgan Violence against Women, Domestic Abuse and Sexual Violence Strategy 2018-2023, including the launch of a regional service for male victims by July 2021.	Cllr Susan Elsmore	Adult Services, Housing & Communities	There has been a slight delay, further meetings have taken place during Quarter 2 to finalise the specification and pathways with all partners involved. It is anticipated the new service will commence by the end of Quarter 3. Please also see above update for additional information.	A	A		
Implement the Cardiff PREVENT Strategy by September 2021.	Cllr Lynda Thorne	People & Communities	(Engagement - Amber) A community champions group has been launched, and members have completed a 12-week training programme. The PREVENT team will work with the group during Quarter 3 and support them to apply for some Home Office funding for 2022/23 which will enable the project to engage with local providers across the city. The team plan to facilitate another 12-week training programme to recruit new champions in Quarter 3. Core membership of a stakeholder group has been agreed and will include some of the champions. However due to Covid-19 restrictions, a first meeting has not taken place as a group. The PREVENT engagement officer is in regular contact with the membership and a wide range of community groups such as the faith sector, asylum seeker refugee groups and the membership of Cardiff Third Sector Council (C3SC). Although the stakeholder group has not formally met, good progress has been made, with the priority to develop our community contacts and engage with people who have not traditionally been involved in the PREVENT agenda. (Monitoring - Green) The Home Office has recently assessed Cardiff's performance on their delivery of the PREVENT duty. They acknowledged the work of the team and stated that "huge strides have been made in 2020/21 with Cardiff's PREVENT delivery".	G	G		

			The Home Office have also recently visited the Channel Panel and have assessed that a good standard of delivery is being provided. A few areas of development were mentioned, from which an action plan will be developed. Progress against this will be reported to the PREVENT Partnership Board.				
Continue to deliver the Inclusive Cities project.	Cllr Susan Elsmore	People & Communities	<p>The Joint Programming Initiative Europe roundtable was held with key council and partnership services to develop the city approach to supporting people with precarious immigration status.</p> <p>Comprehensive reception support has been provided to newly-arrived Afghan nationals and access to services including health screenings and education provision was co-ordinated.</p> <p>A development project has been launched for the Unaccompanied Asylum Seeking Children (UASC) service in partnership with Newport Council to enhance support for these children.</p>	G	G		
Progress the Race Equality taskforce and report on progress to Council and Cabinet.	Cllr Lynda Thorne	People & Communities	<p>All Taskforce Sub-Groups met this quarter – Employment and Representative Workforce; Citizens’ Voice; Education and Young People; Health; and Criminal Justice.</p> <p>The second tier of proposals were received by the Race Equality Taskforce during the September meeting and accepted for implementation. A press release was issued and updates regarding Taskforce activity were prepared for the website.</p> <p>A third and final tier of proposals will be brought to the Race Equality Taskforce in December, after which an annual report will be provided to Cabinet detailing the work of the Taskforce and its sub-groups.</p>	G	G		
Implement the Welsh Government’s Community Cohesion Delivery Plan.	Cllr Susan Elsmore	People & Communities	Engagement with key stakeholders has taken place regarding the Hong Kong visa scheme to support new arrivals to Wales.	G	G		

			Participation in multi-agency hate crime forums and Cardiff community cohesion group has also taken place.				
Promote and support the growth of the Welsh Language to help meet the Welsh Government's 'Cymraeg 2050: A million Welsh speakers' strategy by delivering Cardiff Council's commitments in the city-wide Bilingual Cardiff Strategy.	Cllr Huw Thomas	People & Communities	<p>The Bilingual Cardiff Strategy and action plan have been revised and consultation has taken place internally with staff. External stakeholders and partners have also agreed the actions within the plan. The launch of the public consultation as well as that for the Welsh Education Strategic Plan (WESP) is planned for 15th October, and aligns with 'Diwrnod Shwmae Sutmae Day' to maximise coverage.</p> <p>Following the public consultation, the Bilingual Cardiff Members Group will reconsider the final strategy and consultation report at the group's meeting in December. The strategy will then be received by Cabinet in January.</p>	G	G		
Increase the number and percentage of Welsh speakers in the workforce in line with the 'Bilingual Cardiff: Bilingual Council' Policy and expand capacity to deliver bilingual services by implementing the Welsh Language Skills Strategy 2021.	Cllr Huw Thomas	People & Communities	<p>It has been agreed that "Welsh desirable" is a minimum requirement for all customer-facing posts in the Council; this has been communicated to the Senior Management Team and DigiGov will be amended from 1st November to enable "Welsh desirable" posts to be monitored and captured.</p> <p>The actions in the Welsh Language Skills Strategy were considered by the Bilingual Cardiff Members Group in September. The group were broadly pleased with progress made. A six-weekly progress meeting has been convened to ensure the implementation of the plan maintains momentum.</p> <p>There has been an increase in the number of staff engaging and learning Welsh throughout the first six months of 2021/22. It is hoped this trend will continue through the launch of the mandatory eLearning module which will be launched to all staff in Quarter 3; this will be alongside a menu of other Welsh language courses aimed to cater for all levels of learning and commitment.</p>	G	G		
Support grass-roots and community sports by:	Cllr Peter Bradbury	Economic Development	Post Covid-19 Recovery Plans - Sport Wales introduced a number of grants to support clubs post Covid-19. Sport Cardiff have been	G	G		

<ul style="list-style-type: none"> Working with partners and stakeholders through the joint venture with Cardiff Metropolitan University and Sport Cardiff to identify clubs at most risk and in need of support and to develop post-Covid recovery plans that ensure both short-term and long-term sustainability; Working with partners to develop strategic plans for the development of sport and physical activity through until 2021/22 that secure increases in participation, attract investment, improve health and inequality, and ensure sustainability of provision; Developing and embedding an approach for Community-Focused Schools to ensure access for local community sports clubs and organisations and increase participation whilst improving opportunities in extra-curricular time. 			<p>supporting clubs with applications. Clubs have emerged from Covid-19 fairly strongly with membership at pre Covid-19 levels. The Maintenance Fees for Bowls Clubs has reduced by 50% given the lack of opportunity to fund raise during lockdown.</p> <p>Sport Strategy - The Public Service Board supported the work undertaken to date on the Strategy particularly the emphasis and engagement with Health. The draft Strategy will be socialised in Quarter 3.</p> <p>Community Focussed Schools - Discussions are ongoing with GLL regarding a contract variation to enable a new Cathays High School on the Maindy site.</p>				
<p>Improve our parks and public spaces by:</p> <ul style="list-style-type: none"> Growing the number of parks in Cardiff which receive the Green Flag Award – the international standard for the management of parks and green spaces; Working with partners in order to bring forward overarching proposals for increasing Cardiff's tree canopy, as part of the One Planet Cardiff strategy, by July 2021; 	<p>Cllr Peter Bradbury</p>	<p>Economic Development</p>	<p>Green Flag Parks - Self assessment exercise undertaken and Hendre Lake will be submitted for judging in Spring 2022. Successful formal assessment of Waterloo Gardens undertaken in June with formal announcements to take place on in October. Confidentially Keep Wales Tidy has confirmed that the Waterloo Gardens submission has been successful, as has the submissions for our 13 other Green Flag sites.</p> <p>Increasing Cardiff's Tree Canopy - Project Manager (PM) and Volunteer Coordinator (VC) have been appointed. PM to start in post 18th October, VC likely to be November. Member</p>	<p>G</p>	<p>G</p>		

<ul style="list-style-type: none"> • Undertaking a fundamental review of the allotment strategy in conjunction with stakeholders of the service to ensure fitness for purpose and to respond to emerging issues; • Promoting the benefits and supporting the development of the volunteer movement, through the Friends Forum and community based platforms; • Implementing a renewal programme for improving playgrounds through until 2021/22; • Working in partnership with Welsh Water to bring the Llanishen Reservoir site back into use for sailing and other recreational purposes. 			<p>consultation exercise has been carried out and the analysis is being compiled. A public consultation will commence in Quarter 3.</p> <p>Review the Allotment Strategy - Allotment consultation has been completed and results are being analysed.</p> <p>Volunteer Movement - Regular information has been circulated to the Friends Forum to keep groups updated with information about re-starting of volunteering, funding opportunities and training courses being run. A programme of biodiversity training for volunteers has been running through the summer to upskill volunteers in aspects of survey work. A Friends Forum will be held in the next quarter. Recruitment has taken place for the Coed Caerdydd Volunteer Co-ordinator and an appointment has been made with the successful candidate due to take up post in November. Community volunteering has restarted under Covid-19 Safe Guidelines which limits numbers and duration on the sessions. This is being monitored and reviewed regularly to determine if any changes are required to support the volunteer sessions.</p> <p>Improving Playgrounds - A number of Playground schemes have been completed and a focussed programme of delivery is set with weekly reviews. The service is currently experiencing issues with recruitment. There are also shortages of materials post Covid-19 and costs have escalated putting pressure on delivery times and programme budgets.</p> <p>Llanishen Reservoir - Planning Application heard at Committee in June 2021 with a unanimous decision in favour of the development. Currently working through pre-commencement conditions to submit for discharge. Inaugural meeting of the Friends Group took place on site 20th July 2021, voted in committee members and the constitution. Committee currently establishing themselves and ways of working / communicating</p>				
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			with members. Currently have 130+ registration of membership. A community engagement and education programme will include volunteering, education, adult learning and signage and interpretation. A Welsh Roundhouse is being constructed on site and is being used as part of a training programme. Risk Assessments and Method Statements will be submitted as part of planning conditions. (Construction to be completed March 2022 under the ENRaW Programme).				
<p>Maintain the long-term future of our leisure centres by:</p> <ul style="list-style-type: none"> • Reviewing the Leisure Services contract with GLL by December 2021 to ensure the sustainable delivery of the contract over the full term; • Developing a plan for Pentwyn Leisure Centre to remove the operational deficit by 2022. 	Cllr Peter Bradbury	Economic Development	<p>Leisure Services Contract with GLL - Local Partnerships appointed to review the current operating model, contract management and financial sustainability of the contract. A number of stakeholder meetings have been held and benchmarking surveys taken place. The outcome report will be prepared in Quarter 3.</p> <p>Pentwyn Leisure Centre - Professional services have been procured to design and accurately cost the new design of the facility. Financial due diligence is being undertaken on Cardiff RFC to establish their operating risk and the draft lease is being prepared. TUPE issues continue to be considered.</p>	G	G		

Well-being Objective 5: A capital city that works for Wales

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
Work with the Cardiff Capital Region City Deal to progress Cardiff projects, support wider city-region projects and input into any Corporate Joint Committee transition arrangements to support the regional Covid-19 recovery strategy.	Cllr Huw Thomas	Economic Development	A new post has been created to deal with regional partnership working. The Council has worked with the Cardiff Capital Region City Deal (CCRCD) to deal with arrangements for the Corporate Joint Committee, investment in Brewhouse and also initial discussions regarding business case funding for film studio investment projects. Two projects have been approved in principle by the Housing Investment Fund – the Gas Works Site and Waungron Road – and we are working through discharging the conditions.	G	G		
Work with the UK Government and Welsh Government to implement a programme of investments over the next five years to deliver investment and capacity improvements at Cardiff Central Station.	Cllr Russell Goodway & Cllr Caro Wild	Economic Development	Some concerns regarding the emerging design proposals for the station. The issue is being escalated to ensure Cardiff Council's requirements are properly taken into account.	G	A		
Ensure Cardiff remains an open, competitive and outward looking city post-Brexit by: <ul style="list-style-type: none"> Continuing to lead an inclusive and open city to migrants, refugees and asylum seekers by co-ordinating local support and information to enable EU citizens to access the EU Settlement Scheme by 30th June 2021; Continuing to promote Welsh Government and UK Government Brexit Transition support for businesses. 	Cllr Huw Thomas & Cllr Susan Elsmore	People & Communities, and Economic Development	<p>Performance & Partnerships Update (Green) At the close of the EU Settlement Scheme (EUSS), a total of 23,990 applications were made, in line with our highest estimate for the number of EU nationals eligible to apply for the scheme in Cardiff.</p> <p>Following closure of the scheme, the Council has supported the resolution of open EUSS cases where additional evidence is required to demonstrate residency in the UK, particularly for child applicants to the scheme. Information regarding late applications has been shared with all Council staff.</p> <p>Economic Development Update (Green) Produced e-documents for a range of sectors including life sciences, fin tech and the relocation of civil services departments. Delivered a programme of webinars for business and potential</p>	G	G		

			investors including a recovery seminar held with the business sector with Cllr Goodway.				
<p>Enhance the city centre as a location for businesses and investment and reassert its role as a regional employment centre by working with partners to:</p> <ul style="list-style-type: none"> • Progress the development of Metro Central; • Begin the Central Quay development extending the business district south of the station; • Support the completion of Capital Quarter and the next phase of regeneration for Callaghan Square; • Support the development of new commercial premises that respond to the post-Covid demand for workspace; • Establish arrangements to ensure the recovery of the city centre post-Covid; • Develop a new masterplan for the Canal Quarter area. 	Cllr Russell Goodway	Economic Development	<p>Metro Central - The wider Metro Central development is progressing, with the first parts of the Central Quay development now being brought forward. There are some emerging concerns regarding the integration of the central station proposals with the wider development proposals.</p> <p>Central Quay - The first phases of the Central Quay development are now being brought forward.</p> <p>Capital Quarter / Callaghan Square - Dialogue is ongoing with Welsh Government (WG) and Transport for Wales (TfW) regarding the next phase of the delivery of the Metro link from Central Station.</p> <p>Development of new commercial premises - Proposals being brought forward for new incubation space as part of the regeneration scheme for Tudor Street, the extension of Chapter Arts and repurposing Landmark Place in Churchill Way for new office accommodation for an inward investment client.</p> <p>Recovery of the city centre - Draft Recovery Strategy published. Engagement sessions undertaken across the summer with key stakeholders.</p> <p>Canal Quarter - Work with landowners to develop proposals is ongoing.</p>	G	G		
<p>Write the next chapter in Cardiff Bay's regeneration story by:</p> <ul style="list-style-type: none"> • Delivering the new 15,000-capacity Multi-Purpose Indoor Arena by 2024; 	Cllr Russell Goodway	Economic Development	<p>Arena - Progressing towards approval of the Full Business Case (FBC) in Quarter 3. Pre Panning work has commenced. Planning application expected to be submitted in Quarter 3.</p> <p>International Sports Village (ISV) - Currently negotiating the acquisition of land at ISV and a Cabinet report will be presented in</p>	G	G		

<ul style="list-style-type: none"> Progressing a development strategy for the next phase of the International Sports Village by October 2021; Bringing forward proposals to protect and revitalise historic buildings in the Bay. 			<p>Quarter 3. An updated masterplan and FBC for the Velodrome will also be presented to Cabinet in Quarter 3.</p> <p>Historic buildings in the Bay - Proposals for the restoration of Merchant Place to be presented to Cabinet in Quarter 3. Discussions regarding a community lease with the Norwegian Society for the Norwegian Church ongoing with a report expected to be presented to Cabinet in Quarter 3. Discussions ongoing with investors regarding the completion of the Coal Exchange development.</p>				
<p>Develop a sustainable post-Covid economy by:</p> <ul style="list-style-type: none"> Supporting the completion of Cardiff Parkway as part of our Industrial Strategy for the East of the city; Working with City Deal partners, the private sector and the University Health Board to explore proposals for the creation of a Science Park Campus at Coryton; Working with Cardiff Clwstwr Creadigol to support the growth of creative enterprises in the city; Working with partners to attract investment into innovation and start-up space across the city and support the sector in adapting to the requirements of a post-Covid economy. 	<p>Cllr Russell Goodway</p>	<p>Economic Development, and Planning, Transport & Environment</p>	<p>Cardiff Parkway - Consultants appointed to explore financial investments to support delivery of the Cardiff Parkway development.</p> <p>Explore proposals for Coryton - Discussions are taking place with Cytiva Ltd (formally GE Healthcare) regarding their investment plans to upgrade accommodation on this site.</p> <p>Support the growth of creative enterprises - Recently awarded Strength in Places project bringing £50 million funding into the region.</p> <p>Innovation and start-up space - A venture initiative is currently taking place including the Brewhouse proposals plus establishment of a fin tech foundry at the Tramshed at Cardiff. In addition, active discussions are taking place with space providers to establish a city wide innovation space.</p>	<p>G</p>	<p>G</p>		
<p>Work with partners to support the retail and hospitality sector in successfully re-emerging from lockdown by:</p> <ul style="list-style-type: none"> Continuing to adapt and re-purpose the city to create a Covid-Safe Space; 	<p>Cllr Russell Goodway</p>	<p>Economic Development, and Planning, Transport & Environment</p>	<p>PTE Update</p> <p>Most businesses are complying with the new terms and conditions and associated design guide for Street Café licences. A programme of active travel and public transport improvements are continuing to be implemented that will support the recovery from Covid-19.</p>	<p>G</p>	<p>G</p>		

<ul style="list-style-type: none"> • Enhancing the promotion of Cardiff as a visitor destination; • Developing a new pipeline of major events to drive up footfall and visitor numbers; • Working with Welsh Government to establish a tax and regulatory environment that can accelerate recovery. 			<p>Traffic demand has increased to near pre-Covid-19 levels. Although there have been significant increases in walking and cycling, many people are still working from home and there is on-going reluctance to use public transport due to the risks associated with Covid-19. There is a risk of increased congestion if traffic volumes continue to increase as people return to their workplaces.</p> <p>Promotional measures to encourage the use of sustainable travel as the economy recovers in partnership with the Welsh Government, Transport for Wales, City Region, public transport operators and key stakeholders.</p> <p>Economic Development Update (Green) Continue to adapt and repurpose the city - The Council is supporting FOR Cardiff to develop safe spaces for women at night in the city centre.</p> <p>Enhancing the promotion of Cardiff - Established an Outdoor Ambassador Programme and submitted a funding bid to Welsh Government (WG) to support the Visit Cardiff Neighbourhoods Campaign.</p> <p>Developing a new pipeline of major events - Work with WG continues on identifying future major event opportunities as Covid-19 restrictions ease. In the interim the Council has continued to support the recovery of the Event Sector through its ongoing engagement with the Event Wales Industry Advisory Group and through the facilitation of a number of events throughout Quarter 2. Cardiff Castle was the host venue for a series of music events over the summer. The Council also supported the Titan Event at Alexandra Head which included three nights of music. The Council is working with the UK government and WG on an event to celebrate the Festival UK 2022. A Christmas programme of attractions has been developed with a</p>				
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			<p>number of commercial partners to support the ongoing recovery of the city centre.</p> <p>Establish a tax and regulatory environment that can accelerate recovery - Business rates have been suspended for the entire year for hospitality and retail. The Council is working with WG to establish a new fund to support business growth.</p>				
<p>Re-establish Cardiff as a centre of creativity and culture by:</p> <ul style="list-style-type: none"> Supporting the Cardiff Music Board to implement the agreed recommendations of the Sound Diplomacy report, in partnership with the Welsh Government by March 2022; Considering development and investment opportunities for St David's Hall by March 2022; Developing a Cultural City Compact approach with the cultural sector as a means for taking forward a new Cultural Strategy for Cardiff by March 2022. 	Cllr Peter Bradbury	Economic Development	<p>Supporting the Cardiff Music Board - New post established managing culture and creativity industries in Cardiff. Consultation on the Busking Strategy was undertaken during the summer.</p> <p>St David's Hall - A detailed condition survey has been undertaken and will be reported to Cabinet in Quarter 3. Discussions ongoing with stakeholders regarding the long term sustainability of the venue.</p> <p>Cultural City Compact - Research is being undertaken as part of the Infuse project to inform the Council's response.</p>	G	G		
<p>Work with event promoters and the city's cultural venues to rebuild the capital's event and cultural offer, reflecting the ongoing Covid-19 challenges, by:</p> <ul style="list-style-type: none"> Developing a new post-Covid Events Strategy with Welsh Government to champion and reinvigorate the event sector; Developing a 'signature music event'; Working in partnership with the Welsh and UK Governments to inform the 	Cllr Peter Bradbury	Economic Development	<p>Post Covid-19 Events Strategy - work continues with event promoters and the city's cultural venues to rebuild the capital's event and cultural offer whilst being cognisant of the ongoing Covid-19 threat.</p> <p>St David's Hall reopened on 31st August and has hosted a number of full house performances. The newly branded Cardiff Classical Season recently launched with the BBC NOW commenced its 17-concert series on the 30th September.</p> <p>The property lease for the New Theatre has been concluded with HQ Theatres & Hospitality and the venue reopened on the 19th</p>	G	G		

<p>feasibility of a 2030 FIFA Football World Cup bid.</p>			<p>September. The new operators are reporting positive trends in patrons response to tickets and attendance.</p> <p>The Museum of Cardiff, Cardiff Castle and City Hall have all reopened and are hosting events and activities in line with current guidelines, Bookings across all venues are encouraging, although not back to pre- Covid-19 levels yet.</p> <p>Signature Music Event – this was postponed for 2021 due to Covid-19 and a revised plan for 2022 is being established.</p> <p>2030 FIFA Football World Cup bid - The Council continues to work in partnership with the Welsh Government (WG), Millennium Stadium and the FAW to inform the feasibility of a 2030 FIFA Football World Cup bid.</p>				
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Well-being Objective 6: Cardiff grows in a resilient way

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
Approve the final One Planet Cardiff strategy and associated action plan by June 2021.	Cllr Huw Thomas	Planning, Transport & Environment	A Final Strategy and Action plan is now complete and will be presented to October Cabinet for approval. The documentation contains a detailed analysis of the City's and the Council's carbon footprint, assesses the carbon reduction impacts of our current projects and strategies, and sets out the target areas for action over the next decade. The intention is to produce an annual monitoring report to document progress and to highlight the contribution of new projects and initiatives as they emerge.	G	G		
Finalise the delivery contract for the Cardiff Heat Network by April 2021 and begin construction by December 2021.	Cllr Michael Michael	Planning, Transport & Environment	<p>Update/Progress: Design work is progressing well and a detailed work programme and phasing plan is nearing completion. The Council are still targeting an autumn start on site.</p> <p>Issues/Concerns: An easement is required for the connection of the heat pipes between the Viridor Energy from Waste plant and the backup energy centre. The terms for the easement were agreed in the spring, however we are still in the process of gathering approval to proceed from their many funders. Though the risks of failure to secure the easement appear to be low, the time delay and uncertainty are now exerting pressures on the project delivery timeline.</p> <p>In addition, discussions on a connection to the Arena Development remain incomplete and there are indications that the Arena will now require less heat than was originally envisaged. This could trigger some of the risk profiles outlined in the approved final business case for the Heat Network.</p>	G	A		

			<p>Mitigating Actions: We are considering a strategy to escalate the Easement issue through management and key funders. Discussions are on-going with the Arena developer.</p>				
<p>Develop a pipeline of potential renewable energy generation projects for subsequent approval and implementation from 2022.</p>	<p>Cllr Michael Michael</p>	<p>Planning, Transport & Environment</p>	<p>The One Planet Cardiff (OPC) Strategy now formally lists this corporate step as a medium-term project for progression during the next financial year.</p> <p>A desktop study has already been completed, supported with expertise at Welsh Government Energy Service, and has highlighted two potential schemes with technical viability. These will be further developed following the approval of the OPC strategy.</p>	G	G		
<p>Establish a private wire connection for the Solar Farm at Lamby Way by summer 2021.</p>	<p>Cllr Michael Michael</p>	<p>Planning, Transport & Environment</p>	<p>The private wire infrastructure is now in place and a detailed commissioning plan for final connection has been developed. However, connection is slightly delayed as the customer is yet to complete the works at their site to accept the cable safely. Their completion target is late October. There will be a small reduction in the final annual income that we had projected for this year which is already included in a mid-year financial assessment for the scheme.</p> <p>Issues / Concerns Original income targets for the year may not be achieved. Need to discuss and agree with Finance colleagues when the initial loan repayments need to commence as this will affect the in-year income target profile</p> <p>Mitigations There are live discussions around this and there is only an issue if loan repayments are deemed to have started before project completion</p>	G	G		

<p>Deliver a Housing Energy Efficiency Retrofit programme across all tenures of housing, including 2,000 domestic retrofits per year by 2024.</p>	<p>Cllr Michael Michael & Cllr Lynda Thorne</p>	<p>Planning, Transport & Environment</p>	<p>Update / Progress: A funded programme is in place to retrofit approximately 5,000 housing units in around 700 Council owned low rise blocks by 2030. A procurement exercise is underway (led by the Housing service) which will see first works in 2022.</p> <p>The 250 unit Welsh Government (WG) grant funded scheme is delayed as the WG Arbed scheme is ending on 3rd November 2021 and an alternative funding and delivery mechanism is currently being discussed in order for the scheme to potentially progress. If successful there will be significant delay to the project as a full procurement will need to be undertaken prior to works taking place (as the scheme will not be able to utilise the closed WG Arbed procurement).</p> <p>Discussions on how to better access Energy Company Obligation (ECO) funding across the region, in particular the Local Authority Flex element of this, have taken place with Cardiff City Region representatives. The fourth iteration of the obligation, ECO4, comes into force in spring 2022.</p> <p>A second round of WG Optimised Retrofit funding is anticipated shortly and very initial discussions have started around development of a bid.</p> <p>Issues/Concerns: Issues and risks exist as a significant upscaling of this activity may be inhibited by a potential skills and materials shortage as the ambition is replicated elsewhere in the country. Additionally, we are seeing large cost increases in building works due to a combination of Covid, Brexit and customer demand.</p> <p>There is also a low uptake and some uncertainties with grant funding available at national level and a need for public</p>	<p>A</p>	<p>A</p>		
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			<p>engagement and incentivisation to encourage greater interest amongst owner occupiers.</p> <p>Mitigating actions: Ongoing work and dialogue with our City Region partners and Welsh Government.</p>				
<p>Ensure good air quality by:</p> <ul style="list-style-type: none"> • Implementing the Clean Air Plan as approved by Welsh Government to ensure compliance with the EU Limit Value for Nitrogen Dioxide (NO₂) in the shortest possible time by the end of 2021; • Implementing the wider Clean Air Strategy and action plan to reduce Nitrogen Dioxide (NO₂) concentrations across the city and establish a city-wide, real-time monitoring network; • Working with the sector to support buses and taxis to achieve the Welsh Government’s target of “Zero Tailpipe” by 2028. 	<p>Cllr Caro Wild, Cllr Michael Michael & Cllr Susan Elsmore</p>	<p>Planning, Transport & Environment</p>	<p>Update / Progress: The Clean Air Plan continues to be delivered. The Bus Retrofit is near completion with all buses being upgraded by the end of September. Both Cardiff Bus and Stagecoach will include branding to demonstrate buses have been ‘cleaned’ up to the latest Euro VI emissions standards and reducing NOx emissions by up to 90%.</p> <p>All Terms & Conditions for a grant taxi scheme have been signed off by an external legal company. We are awaiting a political decision on the launch.</p> <p>Tier 2 grant scheme whereby the Council will lease Wheelchair Accessible Vehicles (WAVS) taxi driver; unfortunately, there is no successful bidder to run the scheme alongside the Cardiff Capital Region (CCR) “Try before you buy” scheme. Ongoing dialogue with CCR and CTS colleagues on facilitating management of the Lease Scheme.</p> <p>Following the cabinet decision in June to revert to the original Clean Air Scheme for Castle St, officers presented information to the Welsh Government expert panel regarding the information in support of the decision. The purpose of panel was to provide information and advice to Welsh Government officials in order to inform Ministerial Advice regarding Castle Street. The initial feedback from Welsh Government is that the advice will state that they will only provide funding for interim measures on Castle</p>	A	G		

			<p>Street as that has been demonstrated to deliver compliance. An interim option is now being implemented / constructed.</p> <p>Realtime monitoring Assessing the option to acquire 50 real-time monitors being deployed to provide increased density of monitoring across city. Use of One Planet Capital to fund this.</p> <p>Issues/Concerns:</p> <ol style="list-style-type: none"> 1. Management of the lease scheme for Taxi Measure and ongoing delay in launching schemes – there is no guarantee funding will be carried over into 2022/23. 2. Funding for permanent option on Castle Street <p>Mitigating Actions: Dialogue with CTS, CCR and procurement colleagues to identify a solution for the management of the lease scheme. Discussions are progressing with Cabinet Members and Leader on agreeing the launch of the two Cardiff schemes – Grant Scheme and Lease Scheme</p> <p>Ongoing dialogue with Welsh Government Senior Officials to identify options to secure funding for Castle Street.</p>				
<p>Support the transition to clean vehicles by:</p> <ul style="list-style-type: none"> • Completing an audit of the Council’s fleet and adopting a Green Fleet Strategy, setting out the Council’s transition schedule to a low emission fleet by December 2021; • Developing a new electric by default procurement policy, with a strict “exemptions by exception” basis; 	<p>Cllr Michael Michael</p>	<p>Planning, Transport & Environment</p>	<p>Update / Progress: Work has commenced with Pod Point for the fleet infrastructure project, with 59 charging units scheduled to be completed by Christmas. In addition, six rapid chargers will be installed at the waste facility at Lamby Way to support Electric Refuse Collection Vehicles (E-RCV).</p> <p>One E-RCV is in service and five more are on order with delivery due in December. An additional six more refuse collection vehicles (RCVs) are currently being ordered which will be delivered during Quarter 4.</p>	<p>A</p>	<p>A</p>		

<ul style="list-style-type: none"> Ensuring that a minimum of 90 Council vehicles are replaced by electric vehicles by 2022. 			<p>CTS are currently working on the procurement and ordering of as many fleet vehicles as practically possible. There is uncertainty over when a Cabinet Report setting out Staged Approach on full transition will be forthcoming.</p> <p>Issues/Concerns: There are concerns over the progress of the transition cabinet report which was being led by CTS and Financial Services</p> <p>Mitigating Actions: There are discussions with Financial Services/ CTS on status of Fleet Transition Report.</p>				
<p>Promote healthy, local and low-carbon food through delivering the Cardiff Food strategy, including:</p> <ul style="list-style-type: none"> Developing a plan to increase local food production opportunities (commercial and community-based) and integrate into local supply chains by December 2021; Working with the Education directorate to develop plans to ensure that school meals are healthy and rely on more sustainable and lower carbon supply chains; Developing a land use strategy to address inequality of access to healthy fresh food across the city by December 2021. 	<p>Cllr Michael Michael</p>	<p>Planning, Transport & Environment</p>	<p>Pilot sites for food growing identified by Housing, Parks, Schools and Highways and Strategic Estates starting to map. City Region Challenge Fund bid is about to be submitted – the main challenge identified is ‘How do we harness the power and potential of land, technology and people to increase the sustainable production and supply of locally grown food in the Cardiff City Region?’, and in doing so looking to ‘increase the sustainable production of food in the region and generate positive economic, social and environmental impacts’ and ‘supply nutritious, locally grown food to the public sector whilst ensuring a fair price for producers and the wellbeing of future generations’.</p> <p>Following the completion of the mapping of fresh food outlets in June 2021 discussions have been ongoing with Public Health Wales to feed the findings of the mapping exercise into the work they are undertaking in establishing projects to increase access to fresh food (e.g., community pantries, growing projects, etc.) in areas that have been identified as deficient. In addition to this, discussions are ongoing with Public Health Wales to secure a temporary staff resource to complete the qualitative assessment</p>	<p>A</p>	<p>G</p>		

		<p>of the range of fresh food products available in each of the outlets.</p> <p>In terms of developing a land use strategy to address inequality of access to healthy food the Council recently completed the first stage in the preparation of the Replacement Local Development Plan, which was consultation on the draft vision and objectives. The vision and objectives due to be agreed by Cabinet and Council in September recognise the importance of this issue and include an objective to support access to local healthy food and promote healthier lifestyles. This provides a framework to develop this theme as the plan preparation process progresses to Preferred Strategy in autumn 2022.</p> <p>This summer Food and Fun was delivered in 28 schools across the city. Additional Welsh Government funding was provided to enable the programme to be extended to include communities beyond the traditionally Welsh Government funded targeted areas, to help make sure as many children as possible could access the provision. Over 1,200 children accessed the provision which provides a healthy breakfast and lunch, and nutrition and food sessions each day, as well as enrichment activities provided by a range of city-wide partner organisations, enabling children to learn new skills in a fun and safe environment. Each school was supported with physical activity sessions delivered by Sport Cardiff. Education catering teams served over 22,000 healthy breakfasts and lunches, with 46 school staff trained in Nutrition Skills for Life to enable delivery of fun nutrition education sessions to children to promote healthy eating and encourage up take of school meals.</p> <p>Pre pandemic, families of children attending Food and Fun sessions would be invited into school to eat lunch together. This year the family lunch was replaced with more than 5,000 family</p>				
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			<p>food bags, including ingredients and a step-by-step recipe developed by dieticians from Cardiff and Vale Health Board, and were distributed to Food and Fun families across the city. This enabled families to prepare, cook and eat together. Over 30 partner organisations supported the delivery of fun enrichment activities which included visits by the emergency services; dance; music; football; cricket; rocket launching; drama; gardening; water safety; rail safety; internet safety; science; construction; flying drones and many more.</p> <p>The school meal service is facing increasing challenges in respect of staffing, food supply chain issues and Covid-19.</p> <p>A 3 year post to support implementation of the Food Strategy is about to be advertised.</p>				
<p>Work in partnership with Welsh Government and Transport for Wales to design and deliver a programme of strategic transport projects, including the Metro, public transport and network improvements by 2024. It will include key stages of:</p> <ul style="list-style-type: none"> • North West Corridor; • Phase 1 City Centre to Cardiff Bay Metro; • Crossrail; • New stations; • Strategic Park and Ride; • Eastern Corridor Study; and • A Bus Strategy. 	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Partnership working arrangements have expanded further to include the Burns Unit and Regional Bus Working Group. The WelTAG 2 Phase 1 work for NorthWest Corridor is in progress. Further Metro studies as part of crossrail including new stations to progress phase 1 from the City Centre to Cardiff Bay are progressing and master planning work is being integrated with the Highway Review and known developments. The Park and Ride at Junction 33 is continuing to be progressed through the developer. The brief for the Eastern Corridor WelTAG Stage 2 study is being prepared and procurement route being scoped. The bus survey questionnaire to inform the development of the Bus Strategy is finalised and will be published in Sep/Oct as part of a 6 week consultation with the general public and engagement with key stakeholders and hard to reach groups.</p> <p>This step is amber as the delivery of the programme of future Metro improvements and public transport network improvements will be subject to securing funding through the preparation of business cases with key partners.</p>	<p>A</p>	<p>A</p>		

<p>Continue to progress the City Centre (Loop) Network Improvements Upgrade projects, including:</p> <ul style="list-style-type: none"> • The Central Square Transport Project by April 2022; • City Centre East Phase 1 by summer 2022; • Castle Street by summer 2022; • Boulevard de Nantes by late 2022. 	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Central Square</p> <ul style="list-style-type: none"> • Construction Progressing • Phase change implemented • Works on programme <p>Castle Street</p> <ul style="list-style-type: none"> • Temporary scheme is on site and programmed to complete end of October 2021 (opening up to all traffic and replicating the 'Clean Air Scheme') <p>City Centre East + Canal Phase 1</p> <ul style="list-style-type: none"> • Scheme tendered and returned • Tender was extended at request of the contractors • Currently scheduled to be on site early November 2021 <p>Boulevard De Nantes</p> <ul style="list-style-type: none"> • Scheme delayed due to COVID and Programme pressures • Detailed Design has restarted • Stakeholder and Member Engagement sessions to develop Boulevard de Nantes will be held in Quarter 3 and Quarter 4 	<p>G</p>	<p>G</p>		
<p>Programme the delivery of the bridge crossing scheme at Llanrumney as part of a wider regeneration scheme, completing design and planning permissions by the end of 2021 and delivery by 2023.</p>	<p>Cllr Caro Wild & Cllr Lynda Thorne</p>	<p>Economic Development</p>	<p>Final designs and consultation are being undertaken. Planning submission expected in Quarter 3. Concerns regarding the escalation of costs relating to the Council's required specification for the bridge.</p>	<p>G</p>	<p>A</p>		
<p>Invest £20m in a new fully segregated, safe cycling network across the city, completing the:</p> <ul style="list-style-type: none"> • Cross City and Bay Pop-ups by summer 2021; • Hailey Park Cycleway by winter 2021; • Cycleway 5 (Lawrenny Avenue) and Tudor Street by spring 2022; 	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Pop Up Cycleways</p> <ul style="list-style-type: none"> • Cross City Scheme nearing completion. Last section (Newport Rd) to be completed Oct/Nov 2021. • Bay Pop Up complete, now requires new street lighting to be compliant with safety regulations. • Scheme to open officially once the lighting work is complete <p>Hailey Park</p> <ul style="list-style-type: none"> • Scheme awaiting tender following consultation outcome 	<p>G</p>	<p>G</p>		

<ul style="list-style-type: none"> • Cycleway 1 (Cathays Terrace) by summer 2022. 			<p>Cycleway 5</p> <ul style="list-style-type: none"> • Scheme out to consultation • Awaiting tender launch • Scheduled to be on site Quarter 4 <p>Cycleway 1</p> <ul style="list-style-type: none"> • Scheme entered on site September 2021 • Work progressing well • Controlled Parking Scheme to follow early 2022 				
<p>Develop a new Active Travel Network Map by December 2021.</p>	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Cabinet approval secured for draft Active Travel Network Map. Public consultation launched on 9th August running until 31st October 2021. Circa 800 responses received as of 27th September 2021.</p> <p>The number of responses and technical work required means that it will not be possible to evaluate comments and make appropriate adjustments to draft Map and complete it in time to meet Welsh Government's (WG) 31st December 2021 deadline.</p> <p>WG officers to be informed that Cardiff unable to meet 31st December 2021 deadline and Council officers will seek extension of deadline in light of exceptional level of engagement on Cardiff's Active Travel Network Map (ATNM) compared to other local authorities and scale</p>	<p>A</p>	<p>G</p>		
<p>Roll out 20mph speed limits in the areas of Cardiff relating to Welsh Government 20mph Pilot, including Whitchurch & Tongwynlais, Llandaff North, Rhiwbina and Heath, by December 2021.</p>	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Traffic Regulation Order consultation went live on 27th September 2021 with 21 days on street for public comments to be submitted. It is anticipated that the orders will be sealed (subject to consultation) by early November. Scheme installation is due to commence from November onwards. Baseline data collection is being undertaken. A joint communications plan is being developed with Welsh Government.</p>	<p>G</p>	<p>G</p>		

<p>Complete the rollout of the Ebike fleet by September 2021, delivering a new fleet of 125 bikes in up to 15 rental stations.</p>	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Update / Progress: Six sites were installed in September and planning is underway for the installation of an additional 9 subject to site suitability and survey. Much of the preliminary survey work has been undertaken however some sites still need to be surveyed for electrical connection No issues anticipated.</p> <p>Issues/Concerns: The September target deadline has not been met due to reasons related to the impacts of Covid-19 on contractor availability and the ability to complete this type of work on street.</p> <p>Mitigating Actions: We have put into place a process that will provide alternative contractors and the planning for the additional sites is well advanced.</p> <p>Anticipated delivery by end of Quarter 3.</p>	<p>G</p>	<p>A</p>		
<p>Support schools with Active Travel by:</p> <ul style="list-style-type: none"> Delivering an Active Travel Plan for every local authority-maintained school by March 2022; Ensuring all new schools adopt Active Travel principles; Integrating activities to support walking, scooting and cycling to school through the development and delivery of a Schools Active Travel Infrastructure Programme, including School Streets, by 2024. 	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>School Active Travel Plans: 127 schools have either produced or are progressing the development of Active Travel Plans.</p> <p>Delivery of third phase of the Cardiff School Bike Fleets project is in progress. Bike Fleets will be in place in over 100 Cardiff Schools by the end of the financial year.</p> <p>Using Active Travel Fund a number of small-scale infrastructure improvements to support active travel have been delivered at:</p> <ul style="list-style-type: none"> Danescourt Primary School – pavement widening Mount Stuart Primary School – Pavement widening Ysgol Glan Morfa – new pavement construction Moorland Primary – new path link through adjacent park Trelai Primary School/Western High School – new connecting shared use pathway and access improvements Birchgrove Primary School 	<p>G</p>	<p>G</p>		

		<ul style="list-style-type: none"> • St Patricks Primary School <p>Further schemes are planned for:</p> <ul style="list-style-type: none"> • Tredegarville Primary School – pavement widening, new crossing, one-way operation, guardrail removal <p>Tendering completed to install new bike shelters for around 30 schools – works due to commence in Quarter 3 and be completed in Quarter 4.</p> <p>Larger Active Travel Schools schemes being progressed through design and consultation prior to construction this financial year include:</p> <ul style="list-style-type: none"> • Active Travel Schools Penylan – major junction improvement at Colchester Avenue/Penylan Road - out to tender, construction set to be commence in Quarter 3 • Engagement with Ysgol Bro Ederyn led by Sustrans on future school gate active travel improvements due to commence in Quarter 3 • Active Travel Schools – Ysgol y Wern – contract awarded, construction due to commence in Quarter 3. • Active Travel Schools Thornhill Primary – out to tender construction due to commence in Q4 • Active Travel Schools – St Mellons Church in Wales – out to tender construction due to commence in Quarter 4 <p>School Streets – some delays in implementing next tranche of School Streets due to capacity issues in Traffic Regulation Order and Legal teams. Next five schemes due to be implemented in Quarter 3 and further schemes commenced in Quarter 4 (schemes to be confirmed).</p>				
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			The Council has funding for pre-delivery of new Active Travel Schools schemes this year. This will be progressed once a dedicated project manager is appointed.				
<p>Build on the “Healthy Streets” pilot by:</p> <ul style="list-style-type: none"> • Adopting a healthy streets initiative to guide all transport and highway programmes; • Supporting a number of healthy streets initiatives, including effective traffic filtering, active travel improvements, greening, street furniture & child friendly enhancements, through Section 106 contributions and other funding by 2022; • Developing a plan for two Low Traffic Neighbourhood schemes by 2022. 	Cllr Caro Wild	Planning, Transport & Environment	<p>Update/Progress:</p> <ul style="list-style-type: none"> • Adopting a healthy streets initiative to guide all transport and highway programmes <p>Issues/Concerns:</p> <p>No progress has been made on developing a wider healthy streets initiative since Quarter 1. However, elements of healthy streets are being delivered through various schemes including sustainable drainage features as part of new cycleway schemes (e.g. CW1.2). There are new innovative design features such as blended footways across junctions (implemented recently as part of the Crwys Road Road safety scheme and the regeneration improvements on Cowbridge Road East) and artist-designed zebra crossings (implemented as part of Cowbridge Road East scheme). Further blended footways and artists designed crossing planned as part of Canton Safe Routes in Communities project – works due to commence in Quarter 4.</p> <ul style="list-style-type: none"> • Supporting a number of healthy streets initiatives, including effective traffic filtering, active travel improvements, greening, street furniture & child friendly enhancements, through Section 106 contributions and other funding by 2022; See update for healthy streets initiative, above. • Developing a plan for two Low Traffic Neighbourhood (LTN) schemes by 2022 <p>Plasnewydd has potential to become an LTN and there is interest from local amenity groups in developing a project in this area. The project will be best progressed in the context of future plans to develop a new cycleway along the Richmond Road, Albany</p>	G	A		

			<p>Road and Roath Rec./Roath Park corridor and the associated parking mitigation measures. Plans for this likely to be published for engagement later in Quarter 3/early Quarter 4. There is also local interest in developing an LTN in Pontcanna.</p> <p>Mitigating Actions: Officers now considering commissioning Living Streets to facilitate work with local amenity groups to generate ideas/aspirational proposals for LTNs in Plasnewydd and Pontcanna. These would form the basis of future plans LTNs for these 2 areas. Work would be commissioned in Quarter 3.</p>				
<p>Prepare an Intelligent Transport System (ITS) Strategy by October 2021 to establish a programme of Smart City improvements to the transport network and support the modal shift to sustainable travel.</p>	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Work is continuing to be progressed on identifying the requirements and costs of the option of relocating the UTC Control Room to Oak House. The preparation of the ITS strategy is delayed to ensure that it is comprehensive and aligned with the plans for Oak House and the Property Strategy. The first draft is nearing completion that will be used to inform officer discussions. The ITS Strategy is planned to be reported to Cabinet in December 2021 rather than October.</p> <p>Issues / Concerns The October target deadline was not met due to the large quantum of work being done on several related projects for Oak House and the Property Strategy is requiring further detailed consideration in the preparation of the ITS Strategy.</p> <p>Mitigations There are ongoing meetings and working groups to align the ITS strategy with the proposals for Oak House and Property Strategy.</p>	<p>G</p>	<p>G</p>		
<p>Conduct a full review of the Local Development Plan (LDP) by late 2024 in accordance with the Delivery Agreement timetable and engage in dialogue on regional strategic planning arrangements.</p>	<p>Cllr Caro Wild</p>	<p>Planning, Transport & Environment</p>	<p>Consultation on Replacement Local Development Plan (LDP) draft Vision, Issues and Objectives completed as well as draft Integrated Sustainability Appraisal Scoping Report and Call for Candidate Sites. Revised Replacement LDP Vision and Objectives and Integrated Sustainability Appraisal Scoping Report approved</p>	<p>G</p>	<p>G</p>		

			<p>following pre-decision Scrutiny in September.</p> <p>Dialogue is ongoing with Welsh Government on new regional strategic planning arrangements with Corporate Joint Committee (CJC) to oversee the preparation of the new Strategic Development Plan which is due to be established in February 2022.</p>				
<p>Create better places through the delivery of new, high-quality, well-designed, sustainable and well-connected communities, as described by the Council's Master Planning Principle, by:</p> <ul style="list-style-type: none"> Applying place-making principles to major new settlements and developments, as well as existing communities, to support local centres and support the '15-minute city' principle; Utilising Section 106 contributions to help facilitate these improvements. 	Cllr Caro Wild	Planning, Transport & Environment	<p>As per Quarter 1 work continues to embed the masterplanning and placemaking principles within major development proposals including Strategic Sites identified in the adopted Local Development Plan. Current outline planning applications for Land South of Creigiau (Strategic Site E), North East Cardiff (Strategic Site F), St Mellons Business Park (Strategic Site H) and land west of Dumballs Road (Strategic Site A) all being progressed. Development monitoring and review of infrastructure delivery through S106 ongoing.</p>	G	G		
<p>Deliver the Council's Green Infrastructure Plan, including:</p> <ul style="list-style-type: none"> Updating the Biodiversity and Resilience of Ecosystems Duty (BRED) Forward Plan to respond to the One Planet objectives and Action Plan; Ensuring the upcoming Replacement LDP process fully addresses green infrastructure matters and includes engagement upon potential policy approaches. 	Cllr Caro Wild	Planning, Transport & Environment	<p>Revised Replacement Vision and Objectives prioritising the protection and enhancement of Green (and Blue) Infrastructure approved following pre-decision Scrutiny in September. Work on preparing Green Infrastructure Assessment to support the preparation of the Replacement LDP ongoing.</p>	G	G		
<p>Develop a sustainable water, flood and drainage strategy for Cardiff by 2022.</p>	Cllr Michael Michael	Planning, Transport & Environment	<p>As Q1, no progress</p> <p>Quarter 1 Update</p>	A	R		

			<p>No funding was achieved therefore development of the strategy has been delayed.</p> <p>Until funding is made available the resources required to formulate and deliver the strategy cannot be employed. The ability to set out a clear strategy for how water will be managed across the city to reduce flood risk, consider sustainable options and improve environments cannot be developed.</p> <p>The Flood Risk Management Team are continuously working on flood risk management schemes utilising available funding streams as and when they become available. A number of schemes have been completed, are ongoing or in early investigation stages. In addition, the introduction of the Sustainable Drainage (SuDS) legislation and Cardiff being a Sustainable Drainage Approval Body (SAB) since January 2019 has helped drive the ambitions of the use of SuDS to improve the flood risk rating for new developments. Additionally, Growth Bids are being looked at help mitigate the situation.</p>				
Complete coastal defence improvements in Cardiff East by 2024.	Cllr Michael Michael	Planning, Transport & Environment	<p>A draft Full Business Case (FBC) was submitted to Welsh Government (WG) who have reviewed and returned comments. The Flood Risk Management Team are continuing to work through the FBC with WG and progress is good. The Marine Licence application has been submitted to and accepted by Natural Resources Wales (NRW) and advertised twice in local media as per the requirements of the application process. The application is currently being processed by NRW. A Pre-Qualification Questionnaire (PQQ) has been sent out by Procurement with returns requested by mid-October. This will form the basis for the contract tendering process for Quarter 3.</p> <p>Issues/ Concerns: The issue remains with the marine licence and getting full permissions from NRW to allow us to work in the river and SSSI</p>	A	A		

			<p>areas within specified timescales. As per Quarter 1 the costs increase, and situation remains a risk. No clear confirmation has been received from WG regarding the works on the eastern side of the Rhymney River and their qualifications to the terms of the grant related to protection of property, but talks are ongoing.</p> <p>Mitigations: Meetings are ongoing with NRW, with the support of WG, to achieve the granting of licences within time to allow commencement of construction in 2022. Consultation is ongoing about the additional contribution towards the eastern side of the river.</p>				
Deliver phase 1 of the new Canal Quarter scheme by 2022.	Clr Michael Michael	Planning, Transport & Environment	<p>City Centre East + Canal Phase 1</p> <ul style="list-style-type: none"> • Scheme back from tender. • Tender period was extended due to contractor requests, scheme now due on site early November 2021. • Area has now been legally 'Stopped Up' and is ready to be constructed once the tender has been awarded. 	G	G		
Commence the delivery to replace all 24,000 residential lighting to low-energy LED lighting by December 2023.	Clr Caro Wild	Planning, Transport & Environment	<p>Installation of new lighting units commenced in Quarter 2. Works started in Cathays and Grangetown and by w/c 27th September 2021, approximately 1,000 units were in lighting. Works will continue to be delivered until unit stocks run out.</p> <p>Issues/ Concerns: The worldwide shortage of electronic components required for the lanterns and central management system continues. This has resulted in a delay in the manufacture and delivery of the lanterns. Only approximately 800 additional units are scheduled to be delivered at the time of writing this report.</p> <p>Mitigations: There is continual engagement with the contractor and supplier (Phillips) to ensure that any delays and additional costs are minimised. The Council has committed to and therefore ordered</p>	A	A		

			full stock (c.23,500 units) to ensure that our requirements are prioritised.			
Deliver a programme of over 30,000m² patching improvements to our roads to reduce potholes by March 2022.	Cllr Caro Wild	Planning, Transport & Environment	<p>Localised resurfacing or patching works have continued throughout Quarter 2. Delivery rates and quality remain on track and works being delivered appear to be well received by stakeholders throughout the city.</p> <p>The figures to date for 2021/22 are as follows: Carriageway Micro Asphalt - 36 streets - 63,646 SqM Carriageway Resurfacing - 19 streets - 49,621 SqM Localised resurfacing (patching) Footways 10,500 SqM Carriageways 30,800 SqM</p> <p>Approximately 70% of budgets have been spent to date to take advantage of the favourable weather and allow for the decrease of delivery as an inevitable result of inclement winter weather. However, it is ensured that enough budget is maintained to react to rapid deterioration related to very low road temperatures.</p> <p>Demand is directly related to highway condition and delivery is prioritised on a defect severity and highway hierarchy. This process is closely managed to provide budgetary control.</p>	G	G	
Deliver a programme of over 150,000m² of surfacing and surface treatments to our roads by March 2022.	Cllr Caro Wild	Planning, Transport & Environment	<p>Approximately 28,000m² of resurfacing has been delivered on the high speed routes, namely the A4232, A48 and A4234 (Central Link). The carriageway micro asphalt treatment programme has commenced and will continue through into Quarter 3 for as long as weather permits or until the programme, that is circa 60 roads and 104,000m², is completed. Footway reconstruction works are ongoing and will continue into Quarter 3 and a footway micro asphalt programme is also due to be awarded. Carriageway resurfacing programmes for residential and gateway routes are being developed for delivery this financial year.</p>	G	G	

<p>Deliver the recycling services strategy to achieve 70% recycling performance by 2024/25 by:</p> <ul style="list-style-type: none"> Continuing project work with Welsh Government, Waste & Resources Action Programme (WRAP) and Welsh Local Government Association (WLGA); Rolling out city-wide separate glass collection in 2021; Preparing a draft waste/recycling strategy for consultation in 2021. 	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>Project work - Undertaken a theoretical collections model. Gathering information from a pilot in Quarter 4 to inform the business case for the city wide recycling collection model. Arranging a further Recycling Performance Programme Board meeting for Quarter 3.</p> <p>Separate Glass Collection - Approach modified following work with WRAP and the development of a business case. The recycling collection model will incorporate a separate collection of bottles and jars alongside containers and fibres to be delivered in 2022/23.</p> <p>Draft Recycling Strategy - Awaiting results of a composition analysis of flats undertaken by WRAP. The strategy will be presented to Cabinet in Quarter 3.</p>	<p>G</p>	<p>G</p>		
<p>Launch an education and enforcement campaign to promote changes in resident behaviour and monitor improvements throughout 2021/22.</p>	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>Alongside the Pink Sticker Campaign a dedicated Recycling Education Team has been established to target areas with the highest levels of contamination to encourage improvements in recycling behaviour. The results of the composition analysis of residual waste were provided by WRAP in October and are now being reviewed by the team. An update will follow in Quarter 3.</p>	<p>G</p>	<p>G</p>		
<p>Develop a citizen-based strategic plan for recycling centres to achieve a re-use/recycling rate of above 85% every year.</p>	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>The Reuse Shop opened at Lamby Way Recycling Centre in August. The recycling rate at the HWRC remains at 85% - 90%, at this time.</p>	<p>G</p>	<p>G</p>		
<p>Remove single-use plastics from Council venues and work with partners to develop a city-wide response to single-use plastics in all public services.</p>	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>Awaiting a Cabinet decision on the approval of the pilot which will incorporate reusable bags. Currently 24 million single use comingled recycling bags are used every year. To achieve this corporate ambition will require a cross council approach.</p>	<p>A</p>	<p>A</p>		
<p>Deliver a comprehensive programme of improvement to the Council's Street Scene services by September 2021 through integration, digitalisation and the</p>	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>Consultation with trade unions regarding the new model is planned for Quarter 3. There will be a delivery delay to 2022 due to a review of the business case to ensure the model meets the service and budget requirements.</p>	<p>G</p>	<p>A</p>		

use of data to support the efficient and effective use of resources.							
<p>Engage with citizens and businesses on concerns in their communities through ‘Love Where You Live’ to encourage volunteering and working in collaboration.</p>	<p>Cllr Michael Michael</p>	<p>Economic Development</p>	<p>A review meeting with community groups to share best practice and identify opportunities to improve support is planned for Quarter 3. The number of volunteers remains high.</p> <p>The student ‘Love When You Leave’ campaign commenced as planned. Activities thus far have included:</p> <ul style="list-style-type: none"> • A letter has been sent to all 3,500 student registered properties, welcoming them to Cardiff and enclosing a recycling one-step guide. • Door-knocked over 4,000 properties and spoken to over 700 students (data still being collated). • Attendance at Fresher’s Fairs across all three universities, spoken with 1,000 students. • Pop-up outreach sessions in Cathays, speaking to a further 100 students. • New suite of communication material designed, and downloadable at Waste and Recycling Toolkit - Cardiff DIGS. • Bags and recycling equipment delivered to over 1,000 student properties. 	<p>G</p>	<p>G</p>		

Well-being Objective 7: Modernising and integrating our public services

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
<p>Develop a comprehensive programme of organisational recovery and renewal focused on:</p> <ul style="list-style-type: none"> • Adopting agile working across the Council; • Promoting service innovation in response to the new operating environment; • Enhancing digital technologies in customer service and in back office functions; • Delivering recovery plans for the services whose business models were most impacted by the pandemic; • Embedding new locality delivery models in key community services; • Continuing to drive efficiencies across the Council. 	<p>Cllr Chris Weaver</p>	<p>Resources, and Adult Services, Housing & Communities</p>	<p>Resources Update (Green) Progress continues to be made in respect of Organisational Recovery and the focus continues on reshaping our service model under the themes of People, Accommodation, Customer and Technology. Quarter 2 included significant engagement activity in the development of the Council’s Hybrid working model, with a staff survey attracting nearly 3000 responses. This work is continuing in Quarter 3 where the next steps includes targeted focus groups and discussions on the detailed outcomes with Services. During Quarter 2, further work on other aspects of the Recovery Plan included reviews of relevant staff guidelines and training (e.g. Information Governance), work at County Hall to reconfigure office space and the provision of desk top solutions at key sites to allow for drop-in facilities. Audit Wales have undertaken some work in this area during the quarter looking at the implications of new ways of working on the workforce and assets and this will be fed back during Quarter 3 and will be part of a wider review ‘Springing Forward’ that is being undertaken across all local authorities in Wales in the second half of this year</p> <p>Adults, Housing & Communities Update (Amber) A decision on the commissioning and procurement of the new Domiciliary Care model and accompanying Fee Setting Strategy has been signed off by the Director of Social Services. The new Domiciliary Care Dynamic Approved Provider List (DAPL) on-boarding enrolment and accreditation has been launched.</p>	<p>G</p>	<p>A</p>		

			Briefings have been undertaken for evaluation panel members for the new (DAPL). Mapping is underway, however other priorities have put this back.				
Improve the Council's digital offer by: <ul style="list-style-type: none"> Increasing the number of citizens accessing Council services via digital channels each year; Developing a new Data Strategy by September 2021. 	Cllr Chris Weaver	Resources	The data strategy is scheduled to go to Cabinet for approval in December. A draft proposal for a resource plan has been created and a budget for the corporate Power BI toolset has been agreed.	G	G		
Establish Cardiff as a Smart City, where digital technologies and data are seamlessly used to enhance the lives of people and support recovery, by adopting the new Smart City roadmap by September 2021.	Cllr Chris Weaver	Resources	Actions and an implementation plan have been created and are included in the Smart City Roadmap. The Roadmap will be going to Cabinet in November 2021 for approval.	G	G		
Deliver fewer and better Council buildings and protect the Council's historic buildings by: <ul style="list-style-type: none"> Developing a plan to secure investment into the Council's historic assets, including City Hall, by December 2021; Reviewing the Council's existing corporate estate to identify potential disposals to generate capital receipts. 	Cllr Russell Goodway	Economic Development	City Hall - A detailed conditions survey of City Hall has been undertaken and will be presented to Cabinet as part of the Property Strategy in Quarter 3. Corporate Estate - The Annual Property Plan for 2021/22 will be presented to Cabinet in Quarter 3.	G	G		
Reduce sickness absence rates by: <ul style="list-style-type: none"> Continuing to support staff well-being, particularly through providing additional support for staff suffering with poor mental health; Strengthening management practice across all directorates, with a focus on reducing long-term sickness absence rates. 	Cllr Chris Weaver	Resources	Work to support staff wellbeing is ongoing: <ul style="list-style-type: none"> Continued mental health promotion on a variety of themes, and wellbeing information provided on a weekly basis; Promotion of national awareness days via Staff Information such as World Suicide Awareness Day, Sepsis Awareness Day etc.; Updated Health and Wellbeing Intranet site to be more user-friendly; Virtual Awareness sessions including sepsis and screening talks; 	A	A		

			<ul style="list-style-type: none"> • Creation of Neurodiversity guide; • Continued promotion of Carefirst support along with promotion of webinars. Information from Carefirst has also featured in a number of health and wellbeing newsletters; • I-act training is being provided for both managers and employees; • Wellbeing sessions on topics such as improving your sleep, anxiety about returning to work etc.; • Building self-confidence and self-esteem sessions provided; • One-to-one support provided for some employees suffering with anxiety, bereavement reaction, anxiety and depression. <p>Support has been provided to managers to help reduce long term sickness cases. Data has also been provided to Directorates, the Senior Management Team, and Trade Unions to monitor sickness levels.</p>				
<p>Work towards achieving the Gold Level Corporate Health Standard Award by March 2024 by progressing the initiatives that are set out in the standard.</p>	Cllr Chris Weaver	Resources	<p>Work to achieve the Gold Standard is ongoing:</p> <ul style="list-style-type: none"> • Creating and communicating monthly newsletters; • Supporting Occupational Health in relation to the Wellbeing sessions; • Working with the employee networks to ensure information relevant to the networks is promoted; • Continuing to promote healthy travel information to support the delivery of the Healthy Travel Charter and ensure Cardiff meets its targets by April 2022. <p>Please see above for further examples.</p>	G	G		
<p>Ensure that the Council's workforce is representative of the communities it serves by:</p> <ul style="list-style-type: none"> • Ensuring that our recruitment processes are not biased; • Supporting careers events in our least represented communities; 	Cllr Chris Weaver	Resources, and Adult Services, Housing & Communities	<p>Resources Update (Green)</p> <p>Work has been undertaken with the Employee Networks to understand any potential barriers/ challenges to the recruitment process:</p> <ul style="list-style-type: none"> • Designated HR officer working with each Network; 	G	G		

<ul style="list-style-type: none"> Reviewing current arrangements for Cardiff Works staff. 		<ul style="list-style-type: none"> Programme of meetings – monthly meetings with HR’s Organisational Development (OD) team and quarterly meetings with Chief HR Officer. Discussions with Network Chairs, co-chairs, steering groups and members; Development of the Joint Employee Network Survey to establish a benchmark of membership and their lived experiences of working for the Council – findings will be available for Quarter 3; Black, Asian & Minority Ethnic Network and Women’s Network - surveys undertaken to identify barriers etc. – currently working with these Networks to understand findings and develop appropriate interventions; Starting a programme of additional HR support to Network members through HR, OD and Learning & Development officers attending Network meetings to answer questions and provide additional support and signposting e.g. recruitment process queries, training opportunities etc. <p>A pilot independent recruitment panel process has been implemented. This has been developed and agreed by the Senior Management Team. An implementation plan is being developed and the process will be piloted in 2022.</p> <p>Activities have been undertaken as a result of the Race Equality Taskforce:</p> <ul style="list-style-type: none"> Independent Recruitment Panel member scheme; Reverse Mentoring Scheme in development; Leadership Development Programme in development. <p>Adults, Housing & Communities Update (Green) Job Descriptions and Job Evaluation Questionnaires (JEQ) have been written for both the Cardiff Works Co-ordinator and</p>				
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			<p>Assistant Co-ordinator Posts; both will be shortly going to JEQ panel. The posts will be created following the panel.</p> <p>Cardiff Works staff who have been in long-term placements (4+ years) are now in permanent roles. Managers across the Local Authority have also been notified of their long-term placements' entitlements; the Cardiff Works Project Manager has helped to support. This will be an ongoing exercise.</p>			
<p>Build on the Agency Workers Charter by:</p> <ul style="list-style-type: none"> Continuing the process of transferring long-term agency staff into permanent contracts; Reviewing agency workers placed with the Council via the Into Work Service. 	Cllr Chris Weaver	Resources, and Adult Services, Housing & Communities	<p>Resources Update (Green) Long term placements are being reviewed and managers challenged to advertise roles that are regular and continuous. Monitoring is being improved to identify those placements which are not relief staff so that work can be done to reduce long-term placements.</p> <p>Adults, Housing & Communities Update (Green) It was decided to focus on ensuring that the Cardiff Works application process, including assessments, is completely online by introducing an online portal. This will significantly speed up the application process and ensure that candidates do not need to attend in person to register. The job matching IT solution is currently in the prototype phase with the software developer, TCS, although other providers will also be assessed for suitability.</p>	G	G	
<p>Get the best social and community value from the Council's £430m annual spend on goods, services and works by fully implementing the TOMs National 'Social Value' Framework on all contracts above £75,000 by December 2021.</p>	Cllr Chris Weaver	Resources	<p>Work is ongoing to accelerate the TOMs (Themes, Outcomes, Measures)/ Social Value Portal (SVP) approach with the Contract Forward Plan being utilised to identify tenders where TOMs/SVP can be included within tender documentation.</p>	G	G	
<p>Continue to support the foundational economy through the delivery of our Socially Responsible Procurement Policy by working with partners to further promote opportunities for social</p>	Cllr Chris Weaver	Resources	<p>Detailed analysis of spend data has been undertaken and work is ongoing to analyse organisations registered to supply Cardiff Council on the PROACTIS tool. This analysis will be used to finalise a Social Enterprise/ Third Sector action plan. The</p>	G	G	

enterprises in Cardiff and to promote ethical employment.			Council's Selling to the Council Guide has been updated and re-advertised to Cardiff's Third Sector organisations.				
Strengthen our social partnership approach by updating our Procurement Strategy to promote fair work, the Foundational Economy and One Planet Cardiff objectives by July 2021.	Cllr Chris Weaver	Resources	The draft Strategy has been developed and targeted consultation has begun.	G	G		
Develop a new citizen engagement strategy by December 2021.	Cllr Chris Weaver	People & Communities	The delivery timescale for this step has changed. This will now be developed and published in 2022, in line with the requirements of the Local Government & Elections (Wales) Act 2021.	A	A		
Progress and deliver our customer service agenda with a focus on: <ul style="list-style-type: none"> • Delivering a programme of online-based customer service training; • Progressing the customer and digital champions group across the organisation; • Reviewing customer services satisfaction through biannual benchmarking surveys. 	Cllr Chris Weaver	Resources	The Customer Service Strategy has been presented to the Senior Management Team. The E-Learning module has been drafted and Level 2 training is being delivered throughout the Council.	G	G		

Well-being Objective 8: Managing the Covid-19 pandemic

Steps	Lead Member	Lead Directorate	Update	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG
Support the delivery of the Mass Vaccination Programme by: <ul style="list-style-type: none"> • Repurposing Council Buildings as vaccination centres; • Providing assistance with the logistical management of attendance at vaccination centres; • Supporting the delivery of the appointment booking system; • Supporting the identification of priority cohorts and the targeting of harder-to-reach groups. 	Cllr Huw Thomas	Economic Development, Resources, and People & Communities	<p>Performance & Partnerships Update (Green) Following the completion of their initial workplan, the Ethnic Minority Sub-Group are now focusing on long-term work looking at improving health outcomes and a new full-time role has been created with funding from the University Health Board to deliver community engagement on key issues such as immunisation and screening services.</p> <p>Economic Development Update (Green) Vaccination Centres - Repurposing Council Buildings - Vaccination Centres at Pentwyn and Splott are being wound down and returned to GLL / Council management. Feedback from the public and Health Board remains positive.</p> <p>Vaccination Centres - logistical management - The Council continues to provide logistical management support at the vaccine centres.</p>	G	G		
Continue to deliver the Cardiff and Vale Test, Trace, Protect service to ensure effective contact tracing capacity.	Cllr Huw Thomas	Resources	There have been major changes to Welsh Government (WG) self-isolation legislation which has had a significant impact on service delivery. Cases have risen dramatically and we are seeing similar numbers to case rates experienced in December 2020, with no additional staff resource or service delivery tools. Alongside the increase in case numbers, the customer relationship management (CRM) system is no longer fit for purpose, the service is unable to keep up with daily demand, and is struggling to recruit temporary staff from agencies within the timeframe needed. A significant amount of resource is also required due to high numbers of school cases which are also being experienced due to change in WG school guidance. The service continues to	G	A		

			work with WG and Public Health Wales (PHW) on the modelling of a new contact tracing service.			
Provide a national Test, Trace, Protect surge capacity service.	Cllr Huw Thomas	Resources	With increased volumes of international travellers, follow-up calls have been ceased. Investigations are being undertaken into updating the CRM so follow-up calls can be replaced by an automated text message. This is now being carried out on a risk-based approach. Red list arrivals are managed via quarantine facilities and Amber and Green list arrivals are prioritised through two levels. Level 1 is based on full vaccination and level 2 on the positivity rate of the country. The team continue to adapt to the three-week RAG changes to enable this prioritisation.	G	A	
Ensure continued support for high-risk settings, including care homes, home care, support living and hostels by: <ul style="list-style-type: none"> Working with partners to implement the latest guidance. Initiating outbreak management responses as required. 	Cllr Susan Elsmore & Cllr Lynda Thorne	People & Communities, and Economic Development	<p>Economic Development Update (Green)</p> <p>Implement the latest guidance - In line with alert level '0' Health and Safety resources will be increased in Quarter 3 to support restart and recovery efforts. Continued support to high-risk settings in line with Welsh Government (WG) and Public Health Wales (PHW) advice.</p> <p>Initiate outbreak management responses – Shared Regulatory Services (SRS) officers continue to support Test, Trace, Protect (TTP) and the Head of Service leads the daily public health cell to assess case rates and determine appropriate response in congress with Public Health Wales.</p> <p>During Quarter 2 the service continued to investigate and manage sporadic cases and incidents of Covid-19 and other communicable diseases in care homes and domiciliary care providers across the SRS region. The service dealt with 541 escalated referrals of confirmed cases of Covid 19 in care homes and the domiciliary care sector in the Cardiff and Vale University Health Board area, and 136 outbreaks of communicable disease in care settings across the SRS region. In addition, the service was notified of over 14,000 confirmed or suspected cases of</p>	G	G	

			<p>communicable disease, the majority of which were Covid-19 cases.</p> <p>Adults, Housing & Communities Update (Green) The Health and Safety Team, Trade Union colleagues and the Adults Senior Management Team (ASMT) agreed to the proposal for the return to routine contract monitoring. The Operational Manager for Commissioning has drafted a proposal to transition from current arrangements to routine contract monitoring, in addition to defining the roles and remit of the team to support monitoring of all contracts within the capacity of the team.</p> <p>A consultation workshop with the Contract and Service Delivery Team was delivered on 7th September. A proposal is to be finalised following feedback prior to seeking further approval and agreement from ASMT.</p> <p>Multi-agency Covid management meetings are continuing fortnightly, given the current number of open incidents of Covid-19 in care homes and domiciliary care providers. Domiciliary care provider meetings continue to be held monthly with quarterly domiciliary care provider forums. Care Home Association Committee Member meetings continue to be held fortnightly, again with quarterly care home provider forums.</p> <p>Covid-19 homeless task group meetings with statutory and Third Sector partners take place every quarter. The meetings are used to review Covid-related matters including PPE, vaccinations, testing and other matter associated with homelessness provision. Various task and finish groups with homelessness service providers and statutory partners meet on a monthly/ quarterly basis where applicable. Contract monitoring meetings continue on a monthly/ quarterly basis where applicable.</p>				
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			Four outbreaks of Covid-19 have occurred this quarter in hostels/ supported accommodation settings; isolation units (Cargo House) continue to be utilised to manage symptomatic or positive cases across homelessness provision. Daily outbreak meetings with PHW/ Regulatory Services continue to be held when there is an open incident so that it can be risk-managed.				
Ensure the Council has a robust Covid-19 Secure Policy, which remains in line with Central and Welsh Government legislation and Public Health Wales Guidance.	Cllr Chris Weaver	Economic Development	Continued to update corporate Covid-19 specific guidance in relation to updates from Welsh Government (WG) and Public Health Wales (PHW). More recently corporate guidance has been updated to reflect the move to level zero and to undertake Covid-19 risk assessments to determine reasonable measures to implement to reduce the risk of transmission of Covid-19. Updated guidance has been circulated to OMs and Headteachers and updated on the Health & Safety SharePoint site.	G	G		
Ensure all services that are located in a Council building or delivering contact services complete the risk assessments identified in the Council's Risk Assessment Guidelines.	Cllr Chris Weaver	Economic Development	Monitoring updated Welsh Government (WG) and Public Health Wales (PHW) Covid-19 guidance to ensure the Corporate Covid-19 Risk Assessment is continually up to date and reflects WG and PHW guidance. When the Corporate Covid-19 Risk Assessment is updated, a communication email is sent to all OM's requiring them to update their Service Area Covid-19 risk assessment and the updated assessment is made available on the Health and Safety SharePoint site for all.	G	G		
Ensure the continued timely access to key worker testing (PCR) for Council and partner staff, and the roll-out of additional asymptomatic Lateral Flow Testing for the Council and partners.	Cllr Huw Thomas	People & Communities	Arrangements for Council and partner staff to access PCR and Lateral Flow testing are in place and working well.	A	G		
Continue to ensure the availability of all necessary PPE to support the safe delivery of Council and partner services for staff and residents.	Cllr Chris Weaver & Cllr Susan Elsmore	Adult Services, Housing & Communities	Due to ongoing concerns regarding PPE compliance within Social Care following scrutiny of the compliance analysis, a survey was issued to all external care homes and domiciliary care providers. Results are being considered by the contracts team. A direct supply of lateral flow devices (LFDs) to educational support teams, internal social care teams and the general workplace is continuing. Discussions are underway with Welsh Government to	G	G		

			support venues with the Covid-pass/ LFD testing following the announcement relating to nightclub and event access. This will relate to acting as a local distributor where necessary. Schools returned at the end of the quarter and following a change in direction by WG regarding the Covid-19 Hardship fund it was necessary to procure relevant products to ensure school demand was met.				
Enforce compliance with all Covid-19 regulations which fall under the authority of Shared Regulatory Services.	Cllr Chris Weaver	Economic Development	The work of the Covid-19 Enforcement Teams continues to ensure compliance, with detailed advice being given to individual businesses to support them in operating safely and enforcing the regulations where necessary. The team issued 2 Premises Improvement Notices to businesses in Cardiff during Quarter 2. Whilst this support to businesses continues, the latter part of the quarter saw the focus of the team moving to the routine checking of arriving travellers to ensure compliance.	G	G		